



**HUMBERSIDE**  
POLICE & CRIME  
COMMISSIONER



**ANNUAL REPORT**  
2018/19



# SUMMARY OF KEY ACHIEVEMENTS



Purchase of Pentana software for the OPCC to improve tracking of progress and efficiency of operations



Successful pilot of the Community Speed Watch Scheme



Staff development more accessible including higher level learning courses



New OPCC website improving communications and transparency with the public

Improved Force Governance and Holding to Account



Developed and agreed new OPCC values and cultural pillars



New Domestic Abuse Scrutiny Panel in place with key partners



Creation of new Joint Ethics Committee with Humberside Police



Attracted further £338k to the area through Early Intervention Youth Fund



Completed office refurbishment to reflect our vision and culture



HR Toolkit introduced to the OPCC



Humberside Police receive best HMICFRS inspection results in their history

North Bank Appropriate Adult scheme working effectively in partnership with Hull University



Recruitment of new apprentices



TUPE of finance staff back to Humberside Police



Collaborative activity with blue light partners locally as well as with North Eastern Police Forces



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# FOREWORD

## FROM KEITH HUNTER



I am delighted to be able to bring you this Annual Report covering 2018/19 from the Office of the Police and Crime Commissioner (OPCC) for the Humberside Police area. This is the third in my tenure as Police and Crime Commissioner (PCC) and I believe it illustrates the considerable progress made in creating an organisation that adds real value to the public and our communities.

Although the work of the OPCC is far wider than oversight of the police, I want to mention Humberside Police, as one of the reasons you elected me was to hold the police to account on behalf of the public. In 2016 Humberside Police was perceived by many as a failing force and my first priority was to improve the governance and accountability of the force. Despite the hard work and commitment of officers and staff across the force, there was very little confidence in the leadership team at that time who, in my view, were failing the people who worked for them. I also believe they were failing you, the public they serve. Our communities felt abandoned and voiceless in shaping their environment, traditional neighbourhood policing had been completely undermined, there were unacceptable and excessive delays when using the non-emergency 101 number and morale within the force was the lowest in the country.

Fast forward to today. Humberside Police is now generally recognised as the most improved in the country: staff morale has grown considerably with many associated indicators relating to sickness and complaints against officers vastly improved and continuing to move in the right direction; call handling is one of the best, if not the best in the country; communicating with and listening to the public is seen as a priority, with Neighbourhood Policing being rejuvenated and recognised as the cornerstone of policing our communities. The force has advanced in so many ways it is not possible to list them all in this brief introduction, but as an indicator it should be celebrated that for the first time in its history Humberside Police was graded 'good' in every category by Her Majesty's Inspector of Constabulary and Fire and Rescue Services.

Credit for the hard work producing these remarkable results, within a short period of time, rests with the new leadership team and the staff and officers of Humberside Police. This improvement, however, would not have been possible without the support, challenge and legitimate holding to account of the Chief Constable provided by myself, ably supported by the staff of the OPCC. Our assurance processes scrutinise the work of Humberside Police, ensuring it remains committed to continuous improvement. The clear direction to reconnect policing to communities, provided in the Police and Crime Plan, and the insistence on the force having planning arrangements that could deliver the aims of the Plan, underpinned the challenge I set the force and the ambition I voiced for you to have a police force to be proud of. I believe we are well on the way to having an outstanding police force for this area, but the police never have and never will deliver community safety alone.

As I mentioned at the start, the work of the OPCC is far wider than oversight of the police. The office has evolved into an organisation that is now instrumental in shaping the whole community safety landscape: our Engagement Officers, based in every local authority area, listen to you and ensure your community voice is factored into service delivery through local partnerships; we have re-shaped our commissioning framework to ensure victims services and those services intended to prevent vulnerable people becoming victims are much more aligned and contribute appropriately; we have assisted with the direction and support of Community Safety Partnerships in each local authority area, so they once again become a key local delivery agent of improved community outcomes; we have driven key messages and activities to promote safety and diversion from crime through, for example, the fantastic 'No More Knives' campaign and the Boxclever Bus, seen nationally as ground-breaking ventures.



All of these things and many more are driven through the OPCC, which itself now hosts visits from other areas so they can see the potential of the role an OPCC can adopt. Their role is way beyond merely supporting the PCC or bureaucratic oversight of police force process.

This last year has seen the vision for the OPCC become more of a reality under the enthusiastic direction of the Chief Executive Rachel Cook, who speaks later in this report about the work of her team. This Annual Report 2018/19 outlines the real, varied and detailed work undertaken by the OPCC in working towards the Aims of the Police and Crime Plan and how we have advanced to where we are now. Whilst my Police and Crime Plan provides the direction I'm always keen to stress that this must be a joint endeavour, between me and the whole of the OPCC, as we continue on this journey.

The OPCC team are a huge asset in bringing about change and improvements to our communities, whether that be through the creation of new schemes to support volunteer opportunities, by bidding for new monies to increase the resources available to those communities or by identifying, adapting and adopting good practice in any area of their work. The breadth of that work is vast and varied and I want to express my gratitude for their critical contribution to the journey we have been on thus far, and for what is yet to come. They should be proud of their part in advancing the cause of creating safe and sustainable communities. I, for my part, will never be satisfied we are as good as we can be and look forward to further advances in the coming year.

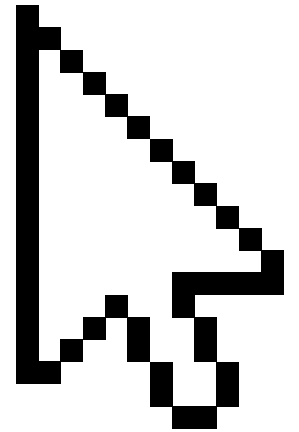
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“Matt’s work in Hull is essential. He is a facilitator, connector and catalyst to bring people and agencies together to work with the community. His level of knowledge of what services, activities and facilities exist is vast. His skills at networking enable him to bring together many people creating a forum to encourage partnerships and joint working. It is good that the OPCC has someone who can provide a wide ranging view of what is happening in the city and where gaps require attention Matt will seek to address such.”

Gill Hughes - #thehullwewant

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# COMMISSIONER IN THE MEDIA



## COMMUNITY SPEED WATCH TO BE LAUNCHED

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## OPCC PARTNERS WITH SEWELL RETAIL TO RAISE AWARENESS OF MODERN SLAVERY





## OVER £300K SECURED FOR YOUTH INTERVENTION PROJECTS

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**FORCE RATED  
'GOOD' IN HMIC  
INSPECTION**

For a full archive of news stories visit [www.humberside-pcc.gov.uk](http://www.humberside-pcc.gov.uk)

# INTRODUCING THE 2018/19 ANNUAL REPORT

Rachel Cook – Chief Executive



The OPCC continues to build on the outcome-based approach to managing resource and activity in ensuring that as an office we contribute towards delivery of the Police and Crime Plan. This approach engages all members of the team in considering which areas of their work they can improve or new areas to develop in working towards the outputs and aims of the plan. These are collated by the Senior Management Team (SMT) and merged to form the OPCC Delivery Plan. Each SMT lead then owns a part of the Delivery Plan and a set of activities to achieve over the course of the year.

During 2018/19 opportunity arose to further refine the organisational structure and hierarchy resulting in one less Senior Management position and seeing the Governance and Administration portfolio fall under the direct responsibility of the Chief Executive. The Governance and Administration section of the plan is now reported on directly by me.

The Annual Report provides feedback from each SMT lead on their Delivery Plan area:

#### **Paul Wainwright – Force Assurance**

#### **Robbie Walker-Brown – Communities and Engagement**

#### **John Bates – Finance and Commissioning**

The Annual Report for 2018/19 follows a similar format to last years based on the feedback we received. The report provides an update on what we said we would achieve against the 2018/19 Delivery Plan. Each area of the organisation will present a table extract from the Delivery Plan with a RAG rating against achievement and a form of narrative providing some headlines on activities.

A great proportion of the actions are rated as green, which demonstrates full achievement. Some of the activities are RAG rated as Amber, meaning that they were only partially achieved or Red if not achieved at all. In this instance there will be a note for what is outstanding which will then be carried into the 2019/20 Delivery Plan or an explanation as to why the actions are no longer relevant.

The Annual Report is an opportunity to reflect more widely on the work of the OPCC and provide feedback on areas of business such as our Criminal Justice Board, Diversity Panel and our Independent Custody Visitors, all of which provide the Commissioner with external scrutiny of areas of the Force and wider Criminal Justice partners and each make significant contributions.

The OPCC continues to receive positive feedback on the role of the Engagement Team. We have an Engagement Officer for each local authority area who is able to act as the Commissioners' local representative, building relationships with partners and hearing direct from the public on the issues they may wish to raise in respect of policing or community safety. Each of the Engagement Officers has provided feedback on what is happening in their local authority area, including feedback from partners and examples of projects that have been funded.



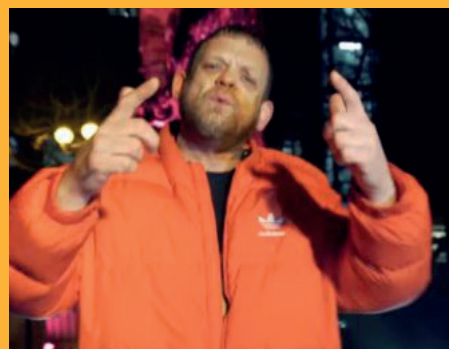
The OPCC commissions a wide variety of work and the Annual Report includes an overview of our investment portfolio and some performance information and case studies to raise awareness of the activities we fund or co-commission.

The scope of work that the OPCC is involved with never fails to amaze me especially at times like this when we reflect back on achievements. Having been with the organisation and published three Annual Reports, I can see how the team continues to improve, becomes more effective and efficient in their work as well as find ways to achieve more with less. We are doing this by working better with partners, seeking out opportunities to bring in new resources and funds to the area such as the £338k we bid for competitively from the Early Intervention Youth Fund and were successful in winning. We also are doing this because we have together created a work environment that sets out to get the best from people.

As Chief Executive, I have driven a programme of work to establish the OPCC as an 'employer of choice'. Collectively as a team we have worked to understand what this means to us and what, if we achieved this, we expect as a result of being the best employer possible. We are now seeing the benefits from this work in more highly engaged people providing high levels of discretionary effort, innovative ideas, initiative, enthusiasm and ambition. Our people and partners are invested in achieving the vision of the Police and Crime Plan and create their own objectives to help us realise that.

Every member of our organisation will have contributed in some way to the pages you read in this document. We are proud of our successes and will continue to strive to do more in our endeavours to achieve the aims of the Police and Crime Plan. We hope this document provides you with an understanding of our contributions and successes for the last year as well as perhaps surprising you with the extensive breadth of activities we lead and contribute towards.

“



Beats Buses partnership with the Humberside crime commissioner has been exactly what we was looking for it has enabled us to do some really important community work around the issue of knife crime and I really think we are getting through to a lot of people with our video that was commissioned by the crime commissioners office.

Rachel Cooke, Stewart Atkinson and Richard Whelan have all been brilliant with help and information since we worked together last year and it makes us proud that we will be working together in the future to change people's lives.

Steve Arnott - Founder Beats Bus

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# STRATEGIC MANAGEMENT OF THE OPCC

The OPCC has embedded an outcome-based approach to managing resource and activity, ensuring that as an office we contribute towards delivery of the Police and Crime Plan. This approach engages all members of the team in considering which areas of their work they can improve, or new areas to develop in working towards the outputs and aims of the plan. These are collated by the Senior Management Team (SMT) and merged to form the OPCC Delivery Plan. Each SMT lead then owns a part of the Delivery Plan and a set of activities to achieve over the course of the year.

The Annual Report for 2018/19 has been formatted to provide an update on what we said we would achieve against the 2018/19 Delivery Plan.

The table below is taken from the final part of the Delivery Plan:

DELIVERABLE	PROGRESS
Produce annual Delivery Plan using Outcome based planning approach	
Produce a quarterly update of the Delivery Plan to share with Police and Crime Panel	
Annually review the organisations Health and Safety policy and risk assessments	
Maintain a working document as a risk register for the OPCC	
Ensure a clear Business Continuity plan in place and up to date at all times	
Review of OPCC policies and procedures to ensure fit for purpose especially when current versions are Force specific	
Continue the development and review of internal communications within OPCC	
Continue to invest in People to create a high performance culture	
Develop proactive diary management for the Commissioner and CEO	
Act as the governance point of contact for the NETIC Leadership Board promoting North East region collaboration	
Continue to develop the Employer of choice offer within the OPCC	
Seek out further opportunities for Collaboration to deliver either enhancement to service or better value for money	
Ensure the office is fully compliant with new and emerging legislation such as the GDPR	
Conduct activity that will enhance the reputation and understanding of the work of the OPCC	

## PRODUCE ANNUAL DELIVERY PLAN USING OUTCOME BASED PLANNING APPROACH

- ✓ Delivery Plan was written using an outcome based approach and shared publicly

## PRODUCE A QUARTERLY UPDATE OF THE DELIVERY PLAN TO SHARE WITH POLICE AND CRIME PANEL

- ✓ Police and Crime Panel updates have been provided at each meeting through SMT leads sharing updates of their area of work
- ✓ Police and Crime Panel also received update report from the Chief Executive approximately 6 monthly

### ANNUALLY REVIEW THE ORGANISATIONS HEALTH AND SAFETY POLICY AND RISK ASSESSMENTS

- ✓ Policy is reviewed and risk assessment updated

### MAINTAIN A WORKING DOCUMENT AS A RISK REGISTER FOR THE OPCC

- ✓ Risk register is reviewed monthly at SMT and is shared at Joint Independent Audit Committee meetings for scrutiny (5 meetings per year)

### ENSURE A CLEAR BUSINESS CONTINUITY PLAN IN PLACE AND UP TO DATE AT ALL TIMES

- ✓ Business Continuity Plan updated as required to ensure up to date at all times

### REVIEW OF OPCC POLICIES AND PROCEDURES TO ENSURE FIT FOR PURPOSE ESPECIALLY WHEN CURRENT VERSIONS ARE FORCE SPECIFIC

- ✓ A review was started which identified that many of the policies were not fit for purpose
- ✓ Discussions with Unison taken place to consult with decision to update to local policies and address anything recognised as custom and practice
- ✓ Resource identified to carry out full review and policy creation in consultation with staff
- ✓ Draft policies completed and shared with staff for roll out following feedback in 2019/20
- ✗ Final drafts need sign-off following consultation

### CONTINUE THE DEVELOPMENT AND REVIEW OF INTERNAL COMMUNICATIONS WITHIN OPCC

- ✓ Internal newsletter created which runs approx. 3 times a year sharing developments, consultations and recognition of good practice
- ✓ Team meetings for all team members held at least once a year
- ✓ SMT encouraged to share as much about decision making as possible with their teams
- ✓ Vision, mission and values emphasised to help embed sense of identity and ability to make appropriate decisions
- ✓ Pentana system purchased to improve internal transparency and access to information as well as automating processes where possible

### CONTINUE TO INVEST IN PEOPLE TO CREATE A HIGH PERFORMANCE CULTURE

- ✓ Staff proactively discussing training and development with line managers
- ✓ Formal learning in place through MBA, degree and other learning routes

### DEVELOP PROACTIVE DIARY MANAGEMENT FOR THE COMMISSIONER AND CEO

- ✓ Pentana system may offer better opportunity
- ✗ Due to lack of administrative support this has not been as effective as hoped consideration will be made to consider level of resources in this area

# STRATEGIC MANAGEMENT OF THE OPCC

## ACT AS THE GOVERNANCE POINT OF CONTACT FOR THE NETIC LEADERSHIP BOARD PROMOTING NORTH EAST REGION COLLABORATION

- ✓ Governance structures in place for seven force collaborations and Chief Executive supporting where appropriate development of collaborative approaches for consideration by the Commissioner and Chief Constable

## CONTINUE TO DEVELOP THE EMPLOYER OF CHOICE OFFER WITHIN THE OPCC

- ✓ Office refurbished to move away from Police Station culture
- ✓ Values and Cultural Pillars agreed
- ✓ Staff Handbook drafted and being consulted upon
- ✓ Performance culture developing with more opportunity for recognition

## SEEK OUT FURTHER OPPORTUNITIES FOR COLLABORATION TO DELIVER EITHER ENHANCEMENT TO SERVICE OR BETTER VALUE FOR MONEY

- ✓ Excellent partnerships developed to form basis of the Early Intervention Youth Fund with No More Knives and Tommy Coyle as well as Not in Our Community
- ✓ Further work with Humberside Fire and Rescue continues with support provided with Finance and end of year accounts through a secondment

## ENSURE THE OFFICE IS FULLY COMPLIANT WITH NEW AND EMERGING LEGISLATION SUCH AS THE GDPR

- ✓ Data Protection Officer appointment part time fixed term
- ✓ Full review of compliance against GDPR
- ✓ Organisation wide training implemented
- ✓ Archive and clear up of data held

## CONDUCT ACTIVITY THAT WILL ENHANCE THE REPUTATION AND UNDERSTANDING OF THE WORK OF THE OPCC

- ✓ Various external communications and PR used to share good practice of the office
- ✓ Many members of the team sharing information on social media including Twitter
- ✓ Working with partners to promote the work of the OPCC
- ✓ Attending events such as Pride in Hull

# FORCE ASSURANCE

The Police and Crime Commissioner has a statutory duty to hold the Chief Constable to account for Force performance.

In order to work towards the outcomes in the Police and Crime Plan 2017-21, the OPCC Activity Plan 2018-19 identified a series of deliverables to contribute towards working towards those outcomes.

DELIVERABLE	PROGRESS
An effective system that allows the OPCC to understand progress against the Police and Crime Plan	Orange
An effective performance structure that meets future needs	Orange
A Force Management Statement that meets HMICFRS Guidance requirements and the needs of the Force and Commissioner	Green
A planning process that is shared by the Force, OPCC and partners as appropriate	Orange
A more proactive approach to challenging the Force around HMICFRS and Internal Audit issues	Green
A cohesive assurance framework to enable the Commissioner to hold the CC to account	Green
A comprehensive framework and training for Independent Custody Visitors and regional peer reviews	Green
A force-wide scheme(s) for appropriate adults, covering both adults and children that provides them with the best level of service possible	Orange
A fully developed approach to how the Commissioner is involved in the APCC National Portfolio work, which is understood by all involved, and that ensures the highest quality of understanding and involvement	Green
A Humber-wide Community Speed Watch Scheme that is informed by the needs of our local communities, engaging and empowering them	Orange
A structure which allows the Commissioner and his office to fully understand the needs of victims, their identification, analysis of vulnerability, and the provision of effective and accessible services	Green
A mechanism to understand the perspective of the victim and the processes involved in the organisations concerned, with the aim of improving organisational learning and outcomes for victims	Orange

## AN EFFECTIVE SYSTEM THAT ALLOWS THE OPCC TO UNDERSTAND PROGRESS AGAINST THE POLICE AND CRIME PLAN

- ✓ Pentana system purchased and initial staff training undertaken for super-users
- ✓ Configuration days undertaken with OPCC subject matter experts and reporting protocols developed
- ✓ Information compliance issues resolved
- ✗ There were a range of technical issues, with one that remains to be resolved

## AN EFFECTIVE PERFORMANCE STRUCTURE THAT MEETS FUTURE NEEDS

- ✓ Commissioner has input to the Force Plan-on-a-Page discussions around a performance structure – their Local Accountability Meetings (LAMs) have taken account of these discussions
- ✗ Work continues with the Force and partners around the outcome-based approach

# FORCE ASSURANCE

## A FORCE MANAGEMENT STATEMENT THAT MEETS HMICFRS GUIDANCE REQUIREMENTS AND THE NEEDS OF THE FORCE AND COMMISSIONER

- ✓ Force Management Statement produced on time and utilised by HMICFRS as part of their inspection focus for the Integrated PEEL Assessment (IPA)
- ✓ OPCC involved in national discussions and development of guidance

## A PLANNING PROCESS THAT IS SHARED BY THE FORCE, OPCC AND PARTNERS AS APPROPRIATE

- ✓ Force Management Statement process being developed
- ✗ Force Corporate Development Review due for completion which will create a planning team to link across to OPCC and partners plans in future

## A MORE PROACTIVE APPROACH TO CHALLENGING THE FORCE AROUND HMICFRS AND INTERNAL AUDIT ISSUES

- ✓ OPCC protocol around HMICFRS is in place
- ✓ HMICFRS Governance Board in Force includes Internal Audit and Joint Independent Audit Committee members to improve scrutiny and transparency
- ✓ HMICFRS still developing recommendations tracker, which we will link to Pentana

## A COHESIVE ASSURANCE FRAMEWORK TO ENABLE THE COMMISSIONER TO HOLD THE CC TO ACCOUNT

- ✓ Review undertaken around how the Commissioner holds the Force to account, which has led to the creation of the Accountability Board and regular Assurance Meetings
- ✓ Greater focus on emerging concerns including professional standards, estates and IS
- ✓ Refocus of roles in the OPCC – Senior Assurance Officer and apprentice
- ✓ Inclusion of Diversity Panel as part of OPCC assurance work – next step is to reinvigorate the scrutiny process and provide clear evidence to the public of the effectiveness of the Panel

## A COMPREHENSIVE FRAMEWORK AND TRAINING FOR INDEPENDENT CUSTODY VISITORS AND REGIONAL PEER REVIEWS

- ✓ Quality Assessment Framework implemented – Gold Standard achieved
- ✓ OPCC senior officer is a Director and Company Secretary for national ICVA organisation
- ✓ Developed national guidance in relation to female detainee welfare

**A FORCE-WIDE SCHEME(S) FOR APPROPRIATE ADULTS, COVERING BOTH ADULTS AND CHILDREN THAT PROVIDES THEM WITH THE BEST LEVEL OF SERVICE POSSIBLE**

- ✓ Appropriate Adult (AA) scheme established on the North Bank through Hull University Student Union (HUSSO) with trained volunteers
- ✓ Awards – Community Project Award (Yorkshire Women Volunteer Awards), Above and Beyond Runner up (Hull and East Yorkshire People in Business Awards)
- ✗ Ongoing work looking at the current provision on the South Bank

**A FULLY DEVELOPED APPROACH TO HOW THE COMMISSIONER IS INVOLVED IN THE APCC NATIONAL PORTFOLIO WORK, WHICH IS UNDERSTOOD BY ALL INVOLVED, AND THAT ENSURES THE HIGHEST QUALITY OF UNDERSTANDING AND INVOLVEMENT**

- ✓ Commissioner is now lead portfolio member for the Local Partnerships and Policing Group, and was recently appointed as deputy lead for the new portfolio of Prevention at the APCC

**A HUMBER-WIDE COMMUNITY SPEED WATCH SCHEME THAT IS INFORMED BY THE NEEDS OF OUR LOCAL COMMUNITIES, ENGAGING AND EMPOWERING THEM**

- ✓ Evaluation of the pilot undertaken and agreement of future scheme to be developed
- ✓ Agreement of involvement of partners at Safer Roads Humber Board in November 2018, including evaluation of scheme 12 months after launch
- ✓ Substantial interest from parish councils to develop CSW schemes
- ✗ Commenced recruitment of CSW Co-ordinator post
- ✗ Scheme due for launch in May/June 2019

**A STRUCTURE WHICH ALLOWS THE COMMISSIONER AND HIS OFFICE TO FULLY UNDERSTAND THE NEEDS OF VICTIMS, THEIR IDENTIFICATION, ANALYSIS OF VULNERABILITY, AND THE PROVISION OF EFFECTIVE AND ACCESSIBLE SERVICES**

- ✓ Developed in conjunction with the Force an approach that allows local people to be surveyed either door-to-door or via My Community Alert – the approach is called #HumberTalking and questions cover a range of issues of use to both the Commissioner and Force
- ✓ Developed a 101 survey approach for people contacting the Force via the 101 non-emergency number – technical issues are being worked through with launch of the approach in mid-2019
- ✓ OPCC worked with Regional Procurement to develop the #HumberTalking framework and invested funds into development costs of this innovative approach which is now being considered by other forces

**A MECHANISM TO UNDERSTAND THE PERSPECTIVE OF THE VICTIM AND THE PROCESSES INVOLVED IN THE ORGANISATIONS CONCERNED, WITH THE AIM OF IMPROVING ORGANISATIONAL LEARNING AND OUTCOMES FOR VICTIMS**

- ✓ Domestic Abuse Scrutiny Panel fully developed with high-level partner involvement and buy-in
- ✓ Information Sharing Agreement (ISA) developed and agreed by all partners, allowing for scrutiny of all organisations involved in supporting victims and perpetrators of domestic abuse
- ✗ Working on development of a Domestic Abuse Focus Group – this will continue to be developed in 2019/20

# HUMBERSIDE INDEPENDENT CUSTODY VISITING SCHEME

The Humberside Independent Custody Visiting scheme had an excellent year, achieving Gold standard. It continued to strive to improve the quality of custody inspections and assist the Force in the level of care that they provide for detainees.

The scheme now consists of two teams of visitors, making unannounced inspections at the Grimsby and Hull suites. The scheme successfully recruited new volunteers from a more diverse age group. Some of our new recruits work in social care and have brought a new perspective to the visits.

In order to standardise the quality of custody visiting, the Independent Custody Visiting Association (ICVA), which supports the OPCC schemes, developed a Quality Assessment Framework. The framework includes set criteria at four levels: Compliance, Silver, Gold and Platinum. Our ICV scheme was extremely pleased to be awarded the Gold level and two of our volunteers attended an award ceremony at the House of Lords to collect the award. We are now working towards Platinum.

On a national level, ICVA successfully lobbied Government to make changes to the PACE Act in relation to improving the sanitary care of female detainees in police custody. Our ICV scheme worked with the Humberside custody suite and were seen to have responded quickly to the impending changes, by ensuring adequate provision of sanitary items. The Humberside scheme was featured in National news reports following our quick response.



The figures show the number of unannounced visits to custody in Humberside in 2018/19 and some examples of issues raised by our independent custody visitors.

ICV DATA APRIL - MARCH 2018/2019					
Area	Total number of detainees through custody	Number of ICV visits	Total number of detainees in custody at time of ICV visits	Total number of detainees unavailable	Total number of detainees visited
Humberside	19,041	88	784	463	321

The table below shows the issues raised by custody visitors:

ISSUES RAISED QUARTER 1 2019		
Date	Issue	Resolution
27/03/2019	Detainee was claustrophobic	Detainee was moved to observation cell with a large window in door
19/03/2019	Detainee was upset as they felt claustrophobic	Detainee was moved to observation cell with a large window in door
27/03/2019	Detainee was cold	Blanket was provided by custody staff



# APPROPRIATE ADULTS

The Appropriate Adult (AA) scheme was established in October 2018 in collaboration with Hull University. It has around 25 criminology/psychology students actively participating and attending the custody suite in Clough Road, Hull.

In order to adequately meet demand for Appropriate Adults for vulnerable adult detainees, the scheme will, in future, require at least fifty volunteers and a recruitment campaign will commence in 2019, prioritised around local students and those from the Social Care Faculty.

The scheme is an affiliated member of the National Appropriate Adult Network (NAAN), providing a low-cost service staffed by volunteers, managed by the Hull University Social Services Organisation (HUSSO). HUSSO pay all travel/food expenses and provide administrative assistance. One student acts as Project Leader and Co-ordinates the shift patterns.

## ADDED BENEFITS

Whilst the custody suite benefits from this low-cost scheme, it is an excellent opportunity for students to gain direct experience within the criminal justice process. Lecturers regard the scheme as a key volunteering opportunity at the University.

## OUR AWARDS

The scheme has won awards with the Hull University Union, as well as a Community Project Award (Yorkshire Women Volunteer Awards). Our scheme manager (Jo Nicholls) received the 'Above and Beyond' runner-up award in the 2019 Hull and East Yorkshire People in Business Awards.

## REFERRAL PATHWAYS AND ADULT SAFEGUARDING

The OPCC liaised with Hull City Council who continue to provide access to safeguarding teams for advice and support should they have any concerns about detainees and their ongoing welfare.

## HOW THE SCHEME IS PERFORMING

Data collated from AA record forms provides information on performance, demographics of detainees and types of vulnerability. The table opposite highlights some performance information.

## FUTURE OF THE SCHEME

There is ongoing review work by our scheme manager, looking at the current provision of Appropriate Adults in Grimsby. If needed, we will expand our existing Hull scheme or further our discussions with the Grimsby Institute and other providers to replicate the HUSSO scheme.

We will continue to raise awareness of the scheme among Policing teams and obtain feedback from custody staff on AA performance, making necessary improvements/changes and also provide feedback to custody staff from the AAs.

We are pleased with the level of service provided for Clough Road custody suite during the trial period and have received excellent feedback from students, custody officers and stakeholders.

### Between October 2018 and March 2019 the scheme provided the following support:



Number of attendances: **30**



Average time for Appropriate Adult to arrive: **32** minutes (unless given an appointment – voluntary interview)



Average time Appropriate Adult spends at custody: **2.6hrs**



Most common type of vulnerability: **Learning difficulties and mental illness** (ADHA, self-harm, suicidal)



Most common type of offence: **Affray**

# EXTERNAL INSPECTION

Her Majesty’s Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) independently assesses the effectiveness and efficiency of police forces in the public interest.

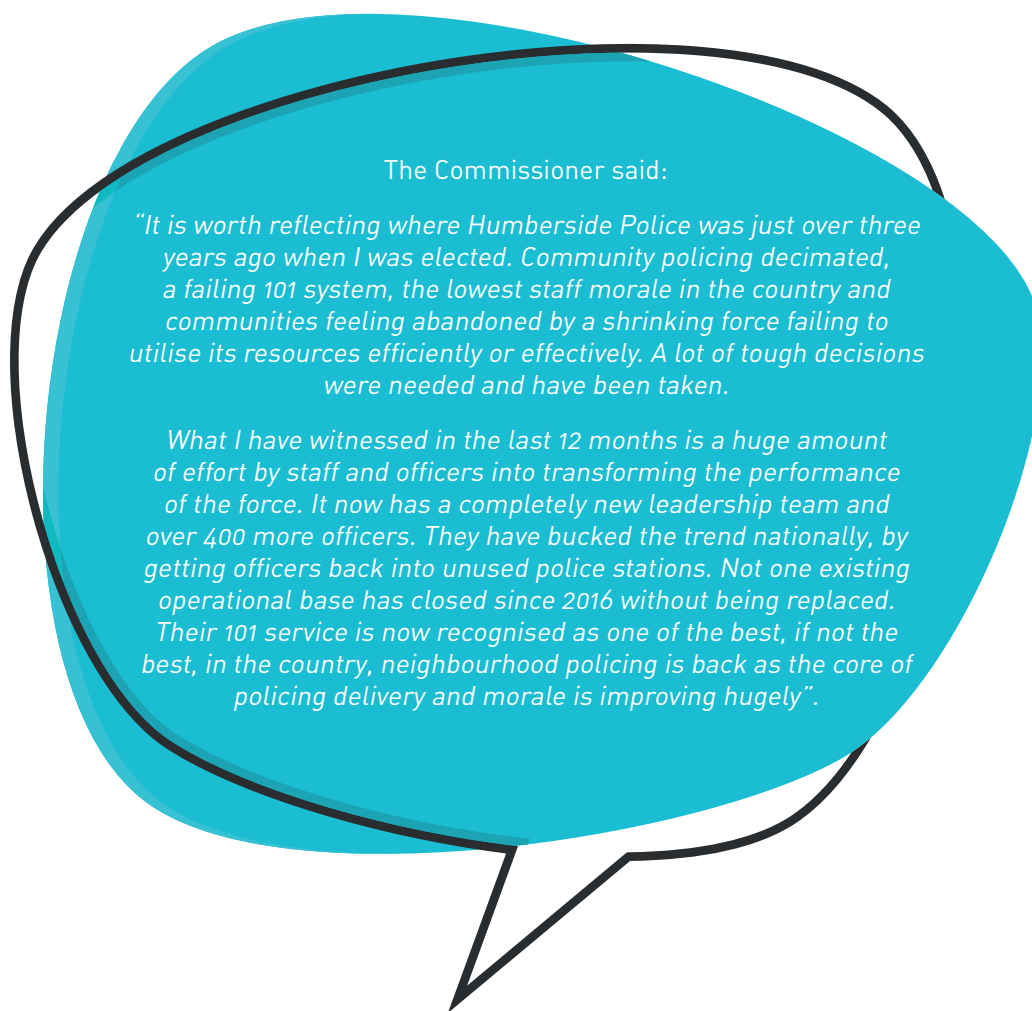
In May 2019, HMICFRS will be publishing their annual PEEL (Police Efficiency, Effectiveness and Legitimacy) report covering 2018.

The report will illustrate the huge effort the staff and officers in transforming the performance of the Force over the last couple of years. It will be a landmark accomplishment, with the Force on track to receive a grading of ‘Good’ in every area and sub-area they have been inspected on.

	2015	2016	2017	2018
<b>Efficiency: Overall</b>	INADEQUATE	REQUIRES IMPROVEMENT	REQUIRES IMPROVEMENT	GOOD
<b>Effectiveness: Overall</b>	REQUIRES IMPROVEMENT	REQUIRES IMPROVEMENT	REQUIRES IMPROVEMENT	GOOD
<b>Legitimacy: Overall</b>	GOOD	GOOD	GOOD	GOOD
<b>Effectiveness: Vulnerability</b>	REQUIRES IMPROVEMENT	INADEQUATE	REQUIRES IMPROVEMENT	GOOD
<b>Effectiveness: Local Policing</b>	REQUIRES IMPROVEMENT	GOOD	GOOD	GOOD

INADEQUATE	REQUIRES IMPROVEMENT	GOOD
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The results will signal to communities that their voices have been heard and taxes are being well used to provide an improving service, properly focussed on meeting local concerns and national threats.



# COMMUNITIES AND PARTNERSHIPS

The Commissioner is elected by the public to hold the Chief Constable and Humberside Police to account, effectively making the police answerable to the communities they serve.

The Commissioner aims to ensure community needs are met as effectively as possible, improving local relationships through building confidence and restoring trust. Our office works in partnership across a range of agencies at local and national level to ensure a unified approach to preventing and reducing crime. To help achieve this, the OPCC has a team of four Engagement Officers, one in each of the Local Authority areas.

In order to work towards the outcomes in the Police and Crime Plan 2017-21, the OPCC Activity Plan 2018-19 identified a series of deliverables to contribute towards working towards those outcomes.

DELIVERABLE	PROGRESS
An OPCC website that meets the needs of the OPCC and external users (customers), improves our external communications, better informs the public of our work and provides value for money	
Establish an Ethics Committee for the OPCC/Force	
A revised performance framework in use in Humberside that complies with and compliments the MoJ Outcome Indicator Framework for victim support services	
A clear response/set of responses to the vulnerability research report findings	
Effective communication, consultation and engagement activities driven by the Police and Crime Plan and the Consultation and Engagement Strategy	
Effective Community Safety Partnerships that deliver positive outcomes for their local communities and contribute to the objectives of the Police and Crime Plan	
An effective process or mechanism that assists the OPCC in showing the social outcomes achieved through funding services and providing grants	
A clear strategy and plan for developing and delivering restorative justice services for victims of crime in Humberside. A research report that identifies opportunities for developing restorative practice to broaden the restorative offer in Humberside	
An effective Criminal Justice Board that joins up the local criminal justice system and delivers effective, efficient and fair justice for our local communities	
An OPCC that is compliant with the Public Sector Equalities Duty. An effective and productive Diversity Panel that provides value to panel customers	
An effective partnership that results in safer roads for our local communities	

## AN OPCC WEBSITE THAT MEETS THE NEEDS OF THE OPCC AND EXTERNAL USERS (CUSTOMERS), IMPROVES OUR EXTERNAL COMMUNICATIONS, BETTER INFORMS THE PUBLIC OF OUR WORK AND PROVIDES VALUE FOR MONEY

- ✓ Website went live in October 2018

## ESTABLISH AN ETHICS COMMITTEE FOR THE OPCC/FORCE

- ✓ Established in January 2018 and seven meetings held in the year
- ✓ Members have gained a valuable insight into police decision-making via observations of public order on night shifts, attending public misconduct hearings and taking part in police 'ride along schemes' to attend domestic and other incidents

# COMMUNITIES AND PARTNERSHIPS

## A REVISED PERFORMANCE FRAMEWORK IN USE IN HUMBERSIDE THAT COMPLIES WITH AND COMPLIMENTS THE MOJ OUTCOME INDICATOR FRAMEWORK FOR VICTIM SUPPORT SERVICES

- ✓ Review of existing arrangements undertaken by Contracts and Commissioning Manager
- ✓ Feasibility of joint development of a victim cope and recover information system

## A CLEAR RESPONSE/SET OF RESPONSES TO THE VULNERABILITY RESEARCH REPORT FINDINGS

- ✓ Research report findings fully considered – some information used to inform our successful Early Intervention Youth Fund (EIYF) application, still some work on actions with local partners

## EFFECTIVE COMMUNICATION, CONSULTATION AND ENGAGEMENT ACTIVITIES DRIVEN BY THE POLICE AND CRIME PLAN AND THE CONSULTATION AND ENGAGEMENT STRATEGY

- ✓ Plan in place (see Engagement Officer section for greater detail around our successful engagement activities)

## EFFECTIVE COMMUNITY SAFETY PARTNERSHIPS THAT DELIVER POSITIVE OUTCOMES FOR THEIR LOCAL COMMUNITIES AND CONTRIBUTE TO THE OBJECTIVES OF THE POLICE AND CRIME PLAN

- ✓ Revised arrangements now in place for the provision of CSP funding
- ✓ Working with the CSPs to develop an outcome-based performance product to evidence impact
- ✗ Ongoing work to support more effective outcome based planning still required in all areas

## AN EFFECTIVE PROCESS OR MECHANISM THAT ASSISTS THE OPCC IN SHOWING THE SOCIAL OUTCOMES ACHIEVED THROUGH FUNDING SERVICES AND PROVIDING GRANTS

- ✓ Systems reviewed and business case prepared – decision by Commissioner not to proceed at this point

## A CLEAR STRATEGY AND PLAN FOR DEVELOPING AND DELIVERING RESTORATIVE JUSTICE SERVICES FOR VICTIMS OF CRIME IN HUMBERSIDE. A RESEARCH REPORT THAT IDENTIFIES OPPORTUNITIES FOR DEVELOPING RESTORATIVE PRACTICE TO BROADEN THE RESTORATIVE OFFER IN HUMBERSIDE

- ✓ Review of Restorative Justice service delivery and procurement exercise led to selection of Remedi as service provider
- ✓ Consideration of additional restorative justice and practice initiatives at a local community level

## AN EFFECTIVE CRIMINAL JUSTICE BOARD THAT JOINS UP THE LOCAL CRIMINAL JUSTICE SYSTEM AND DELIVERS EFFECTIVE, EFFICIENT AND FAIR JUSTICE FOR OUR LOCAL COMMUNITIES

- ✓ Terms of reference for main group and sub-groups set up by January 2019
- ✗ Ongoing work to implement areas of business identified within the new Delivery Plan formed from external report focusing on wider issues and baseline performance report

**AN OPCC THAT IS COMPLIANT WITH THE PUBLIC SECTOR EQUALITIES DUTY. AN EFFECTIVE AND PRODUCTIVE DIVERSITY PANEL THAT PROVIDES VALUE TO PANEL CUSTOMERS**

- ✓ Bespoke trans training developed for the Force
- ✓ Diversity Panel work schedule developed for 2018/19 including training
- ✓ Review of Public Sector Equalities Duty undertaken

**AN EFFECTIVE PARTNERSHIP THAT RESULTS IN SAFER ROADS FOR OUR LOCAL COMMUNITIES**

- ✓ Representative from the OPCC now attends the Safer Roads Humber Board to represent the interests of the Police and Crime Plan
- ✓ We explored the potential for joint initiatives – one of these is the Community Speed Watch initiatives (see elsewhere in this report)

“My initial thoughts were that the introduction of the Engagement Officer was adding to my workload with several queries being passed on from Local Councillors etc. I soon realised the benefits of this as it helped me understand what was important to the Community as this was what the Councillors were passing on. This gave me the opportunity to build closer working relationships which I have found to be more productive than keeping them at arm’s length as I previously had!”

Inspector Mark Lovell -  
Community Policing Inspector,  
Goole

# THE DIVERSITY PANEL



The OPCC Diversity Panel is a scrutiny and advisory board comprised of diverse members from our local communities across the Humber area. The Panel acts as a 'critical friend' and assists our office in providing scrutiny and assurance on key areas of work within Humberside Police, our three local prisons, Victim Support and other local criminal justice agencies.

In January 2019 we successfully recruited three new members: Titus, Mick and Kirsty – who respectively lead on issues of 'race', social justice and mental health – they're a welcome addition to our team of 14 panel members.

Ongoing scrutiny work for the year included the following:

## JOINT ETHICS COMMITTEE

Established in January 2018, we've held seven meetings in the year, providing key information to members around the role and function of the Force Professional Standards Department, Human Resources grievance procedures, decision making in operational development and a whole lot more. Members have gained a valuable insight into police decision-making via observations of public order on night shifts, attending public misconduct hearings and taking part in police 'ride along schemes' to attend domestic and other incidents.

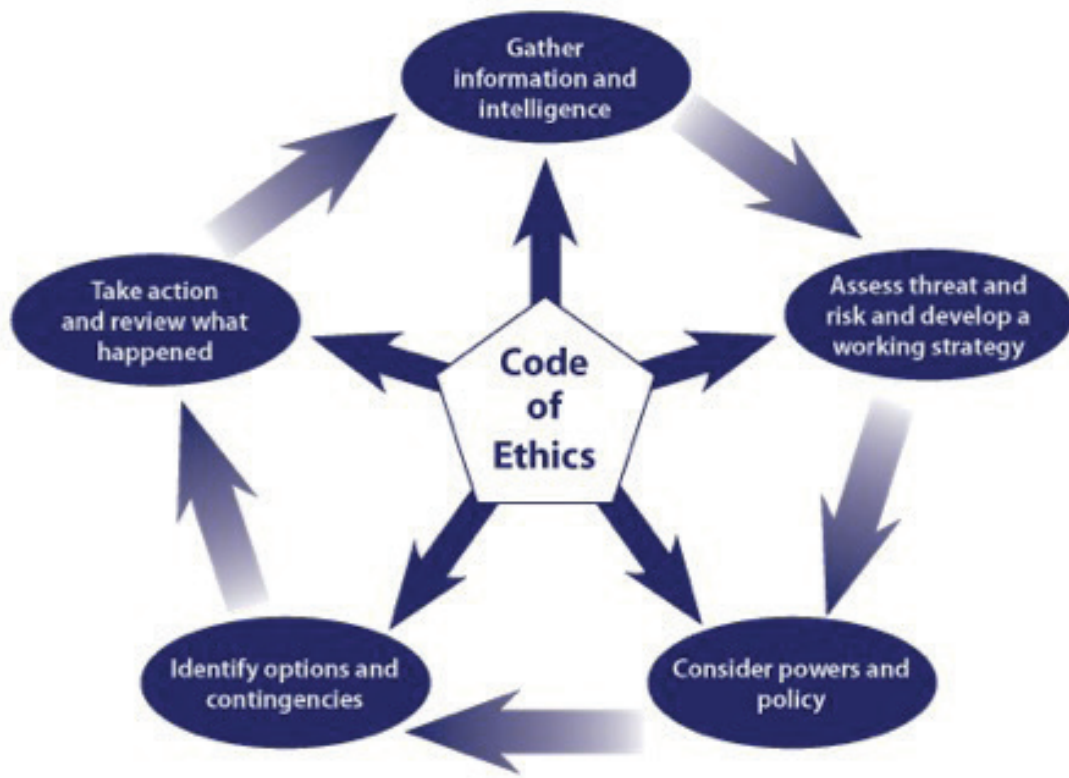
## POLICE USE OF FORCE SCRUTINY

Four quarterly meetings were held this year, plus an additional meeting to analyse annual data trends, with a specific focus on demographic data – monitoring ethnicity data for example to identify whether ethnic groups are disproportionately represented or otherwise.

At quarterly meetings members dip sample a selection of Police use of force forms, focussing specifically on Taser use, all Spit guard use and every use of force in a mental health setting, in addition to all other types of force deployed.

The panel seek to ascertain whether the forms provide adequate grounds for force, whether there is justification and whether the force used appears to be proportionate. This year has seen really positive developments, as the Force have rolled out body worn video (BWV) use we have been able to correlate use of force forms with video footage to fully scrutinise police and public interactions, this is expected to develop further as BWV becomes compulsory kit for all officers.

This is a really productive ongoing piece of scrutiny work and one where we have established good working relationships between members of the Force and the community, as recognised in the recent PEEL Inspection of 2018-19.



**Diversity Panel Consultation meetings:** six held per year

Each consultation meeting is an opportunity for criminal justice representatives (including our own staff) to offer items of work for scrutiny and consideration by the Diversity Panel. Each meeting is chaired in rotation by heads of local criminal justice organisations, across the Humber area. The meetings also offer the opportunity to share good practice and for CJS representatives to provide feedback on scrutiny work undertaken and what changes they may implement as a result of their interaction with the Diversity Panel.

# TACKLING MODERN SLAVERY AND TRAFFICKING



In January our office co-ordinated and helped to host a 'Tackling Modern Slavery' Business Seminar along with external colleagues from the Humber Modern Slavery Partnership (HMSP). This was held at the Business Hive in Grimsby using part of a £1,000 bid obtained from the Police National Transformation Funding. The event was aimed at small to medium local businesses with the objective of raising awareness about modern slavery in relation to business supply chains and procurement practices. Speakers were from the HMSP, Wilberforce Institute and The Graft Project (focussing on the interplay between Child Criminal Exploitation, County Lines and Modern Slavery/Trafficking).



In early March 2019 we worked with the HMSP to host an 'Exploring and Understanding the Victim Care Pathway' Conference for 130 local and regional Victim practitioners through a further £1,000 bid obtained from the Police Transformation Unit. Speakers attended from the Modern Slavery Helpline, Ashiana and Bright Futures. We received really good, constructive feedback from delegates and helped to re-energise the HMSP and its 'Supporting Victims' sub-group.

We are keen to progress our work on tackling modern slavery – raising public awareness of exploitation issues and working in partnership to identify and support vulnerable people; for further information on the work of the Modern Slavery Partnership and how you can support this vital work please visit:

[www.humberantislave.com](http://www.humberantislave.com)



**UNIVERSITY OF HULL** | **WILBERFORCE INSTITUTE**



# PRIDE PARADE AND EVENT

In July, our team were joined by members of the Diversity Panel at arguably the biggest community engagement event in the Humber area. 50,000 people attended the Pride Parade and many left having gained a clearer understanding of the role of the Commissioner, the importance of reporting hate crime and, importantly, the knowledge that we are fully committed LGBT+ Allies.

## PRIDE BALL

In October our office hosted a Pride Ball event in partnership with Humberside Police. The event was a brilliant success with around 100 people attending and over £800 raised for the Pride in Hull charity – cash raised will help with further awareness raising, supporting people so that they can be themselves without fear, prejudice or ignorance.



“

“Working with vulnerable adults and children across Hull and Humberside I see daily the incredible value that the OPCC brings to our community. Their support and engagement is far reaching and diverse, benefiting the most marginalized groups, and many very worthy and dedicated community groups. Engagement is key to enriching communities and the work done by the OPCC community engagement officers across Humberside is exemplary and incredibly valuable. I am certain without this provision we would see a much more divided and unsettled social picture in Humberside”.

Andrew Smith - Chair of HMSP Hull & CEO of Hull Homeless

”

# HUMBERSIDE CRIMINAL JUSTICE BOARD

The Humberside Criminal Justice Board (HCJB) is made up of senior representatives from the Criminal Justice agencies in the Humber region. The core members are:

- ▶ Humberside Police
- ▶ Crown Prosecution Service
- ▶ Her Majesty’s Court Service
- ▶ Her Majesty’s Prison Service
- ▶ National Probation Service
- ▶ Youth Offending
- ▶ Office of the Police and Crime Commissioner

The board also includes representatives from:

- ▶ Humberside, Lincolnshire and North Yorkshire Community Rehabilitation Company Limited (HLNY CRC Ltd)
- ▶ Victim Support
- ▶ Citizens Advice Witness Service
- ▶ Legal Aid Agency
- ▶ Humber NHS Foundation Trust
- ▶ Clinical Commissioning Group (one of Hull, East Riding, North Lincs or NE Lincs)
- ▶ Public Health
- ▶ Community Safety Partnerships
- ▶ University of Hull

Over the last twelve-months the group has been refreshed, with the Commissioner taking the chair. The HCJB is supported by three sub-groups:

1. Efficiency and Effectiveness, which looks at joint working between agencies.
2. Reducing Offending, which investigates the causes of offending and makes recommendations to the board.
3. Victim and Witness Care, which oversees the area’s compliance with the Victim’s Code of Practice.

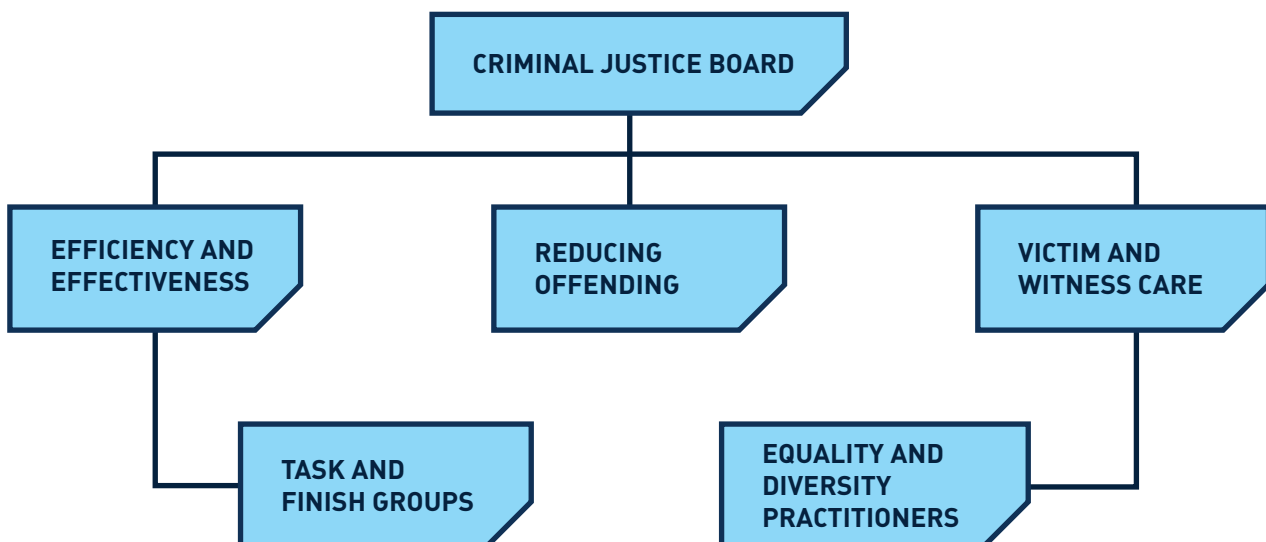
In 2018/19, the plans for the HCJB and its subgroups were refreshed and the board moved to an outcome-based performance framework, which will continue to be developed and ultimately feed into the 2020 Police and Crime Plan.

## KEY ACHIEVEMENTS

Some of the board’s key work streams in 2018/19 were:

- ▶ Improving the Efficiency and Effectiveness of the Criminal Justice System in Humberside, particularly for residents of North Lincolnshire following the closure of Scunthorpe Magistrates Court.
- ▶ Investigating the provision of interventions for substance misuse across the four local authority areas, with regard to offending and reoffending.
- ▶ Creating an inter-agency agreement to ensure that Victim Personal Statements are completed and updated so victims’ voices are heard throughout the court process.

The HCJB is supported by three sub-groups, each of which can form task and finish groups from across multiple agencies. The work of the board is underpinned by a commitment to equality and diversity, which is supported, when required, by a practitioners group.



# FINANCE AND COMMISSIONING

DELIVERABLE	PROGRESS
Fit for purpose updated Corporate Governance Framework, including standing orders and financial regulations, that meets statutory requirements and provides for effective governance in line with CIPFA/SOLACE and other best practice guidance	
Ongoing issues with regard to force system ERP. Business Intelligence (BI) and other reporting systems need to be improved to deliver efficiencies in reporting	
An MTRS that includes provision for support for victims, including the funding received from the MoJ and flexibility to provide additional support which may be required	
A clear response / set of responses to the vulnerability research report findings	
An MTRS that demonstrates the ongoing financial viability of the Force and the OPCC backed by robust financial plans reflecting the budgetary implications of workforce plans, IT/IS, Estates and other key strategies, as well as realistic savings and efficiency plans, to support precept and budget setting and the formulation of Force Management Statements	
A credible succession plan for delivering the PCC CFO, s.151 Officer role within the OPCC	
A well maintained and informed OPCC Risk register which is to be maintained via new software platform	
A comprehensive analysis of the existing funding for CSPs, Substance Misuse, Victims Services and contractual arrangements	
A clear and understandable framework that describes why the OPCC commissions services, invests in partnerships and what outcomes are achieved through those investments	
An agreed training and development plan for OPCC finance staff to provide a route to qualifications	

## **FIT FOR PURPOSE UPDATED CORPORATE GOVERNANCE FRAMEWORK, INCLUDING STANDING ORDERS AND FINANCIAL REGULATIONS, THAT MEETS STATUTORY REQUIREMENTS AND PROVIDES FOR EFFECTIVE GOVERNANCE IN LINE WITH CIPFA/SOLACE AND OTHER BEST PRACTICE GUIDANCE**

- ✓ Corporate Governance Framework updated to reflect changes in OPCC governance such as the Accountability Board
- ✓ Financial Management Code of Practice published and addressed
- ✓ Annual Governance Statement completed and approved
- ✗ Standing Orders and Financial Regulations still to be updated

## **ONGOING ISSUES WITH REGARD TO FORCE SYSTEM ERP. BUSINESS INTELLIGENCE (BI) AND OTHER REPORTING SYSTEMS NEED TO BE IMPROVED TO DELIVER EFFICIENCIES IN REPORTING**

- ✗ Key decision required around move to Cloud-based system – ongoing and reliant on position from the Force

## **AN MTRS (MEDIUM TERM RESOURCE STRATEGY) THAT INCLUDES PROVISION FOR SUPPORT FOR VICTIMS, INCLUDING THE FUNDING RECEIVED FROM THE MOJ AND FLEXIBILITY TO PROVIDE ADDITIONAL SUPPORT WHICH MAY BE REQUIRED**

- ✓ Revised arrangements in place with Remedi and Victim Support
- ✓ MTRS includes extra support for partners
- ✓ New reporting arrangements introduced and now fully compliant with MoJ framework

# FINANCE AND COMMISSIONING

## A CLEAR RESPONSE / SET OF RESPONSES TO THE VULNERABILITY RESEARCH REPORT FINDINGS

- ✓ Report findings discussed at a local level and with Humberside Police
- ✓ Findings utilised in recent bids including Early Intervention Youth Fund (EIYF)

## AN MTRS THAT DEMONSTRATES THE ONGOING FINANCIAL VIABILITY OF THE FORCE AND THE OPCC BACKED BY ROBUST FINANCIAL PLANS REFLECTING THE BUDGETARY IMPLICATIONS OF WORKFORCE PLANS, IT/IS, ESTATES AND OTHER KEY STRATEGIES, AS WELL AS REALISTIC SAVINGS AND EFFICIENCY PLANS, TO SUPPORT PRECEPT AND BUDGET SETTING AND THE FORMULATION OF FORCE MANAGEMENT STATEMENTS

- ✓ Revised strategy updated and approved

## A CREDIBLE SUCCESSION PLAN FOR DELIVERING THE COMMISSIONERS CFO S.151 OFFICER ROLE WITHIN THE OPCC

- ✓ Ongoing discussion with post holder regarding timeframes for retirement, many factors impacting this including importantly the impact on the police force as the existing post holder also provides s151 responsibility to the force therefore succession planning is required by both agencies
- ✓ Variety of options have been fully scoped including recruit as is, part time option and collaboration with blue light agencies
- ✗ No firm plan able to be made until date provided to work toward

## A WELL MAINTAINED AND INFORMED OPCC RISK REGISTER WHICH IS TO BE MAINTAINED VIA NEW SOFTWARE PLATFORM

- ✓ Reinforced responsibility of OPCC staff to consider risk
- ✓ Risk management is standing item at JIAC and Accountability Board
- ✓ Still to develop JIAC Training and Development Plan
- ✗ Pentana risk module still in development

## A COMPREHENSIVE ANALYSIS OF THE EXISTING FUNDING FOR CSPS, SUBSTANCE MISUSE, VICTIMS SERVICES AND CONTRACTUAL ARRANGEMENTS

- ✓ Revised processes in place including improved monitoring arrangements incorporated into MTRS and budget
- ✓ Arrangements in place to support Early Intervention Youth Fund (EIYF) and Whole System Approach to Domestic Abuse
- ✗ TELER proposals still being explored, will continue into 2019/20

**A CLEAR AND UNDERSTANDABLE FRAMEWORK THAT DESCRIBES WHY THE OPCC COMMISSIONS SERVICES, INVESTS IN PARTNERSHIPS AND WHAT OUTCOMES ARE ACHIEVED THROUGH THOSE INVESTMENTS**

- ✓ Revised reporting arrangements in place for payments
- ✗ Performance framework still being developed

**AN AGREED TRAINING AND DEVELOPMENT PLAN FOR OPCC FINANCE STAFF TO PROVIDE A ROUTE TO QUALIFICATIONS**

- ✓ Apprenticeship training in place
- ✓ Finance staff transferred to the Force

“Matt (and his can do attitude) has been a key partner in increasing the awareness and uptake of Playing Out in Hull this year. Not only promoting positive health, Matt and the OPCC can see the wider project benefits of building safer and cohesive communities too. From my perspective, there is a strong relationship between Public Health and the OPCC and I look forward to working together and supporting each other further.”

Emma Kelly, Hull City Council Public Health

# GOVERNANCE AND ADMINISTRATION

Whilst much of the work of this team is “behind the scenes” and focused on adhering to statutory duties of the office, there is still a contribution towards the outcomes in the Police and Crime Plan 2017-2021, and in the OPCC Activity Plan 2018-19 the following specific deliverables were identified.

DELIVERABLE	PROGRESS
Ensure readiness for the handling of complaint reviews when introduced. Enhance monitoring of the Force’s handling of complaints	
Implement HR Toolkit	
Fit for purpose Corporate Governance Framework that meets statutory requirements and provides for effective governance	

## ENSURE READINESS FOR THE HANDLING OF COMPLAINT REVIEWS WHEN INTRODUCED ENHANCE MONITORING OF THE FORCE’S HANDLING OF COMPLAINTS

- ✓ Consideration of training and resource requirements undertaken
- ✗ Awaiting national guidance – not expected until late 2019

## IMPLEMENT HR TOOLKIT

- ✓ Developed company handbook
- ✓ All staff now using toolkit as main HR system, record leave etc.

## FIT FOR PURPOSE CORPORATE GOVERNANCE FRAMEWORK THAT MEETS STATUTORY REQUIREMENTS AND PROVIDES FOR EFFECTIVE GOVERNANCE

- ✓ Initial report on change undertaken in February 2019
- ✗ Still working on changes to Corporate Governance Framework and Financial Regulations

The Commissioner is committed to the principles of openness and transparency. As an office we are required to comply with the Elected Local Policing Bodies (Specified Information) Order 2011 (as amended). This requires us to publish information under various categories. In order to make this easy for people to locate we have a handy index on our website that takes readers directly to the section they are interested in [www.humberside-pcc.gov.uk/Working-for-you/Transparency-Index.aspx](http://www.humberside-pcc.gov.uk/Working-for-you/Transparency-Index.aspx).

Our commitment to transparency has been recognised nationally and we have been awarded the CoPaCC Open and Transparent Quality Mark for the fifth year in a row.



# 2018/19 FINANCE REVIEW

The Commissioner recommended an increase in the precept for 2018/19 of 6.40%. This was supported by a fully costed Medium Term Resource Strategy (MTRS) providing details of the resources available to support the delivery of the Police and Crime Plan. It covered the period 2018/19 to 2022/23 and sought to ensure that precept decision was set in the context of medium term financial and staffing projections. The Police and Crime Panel (PCP) supported this proposal. After considering the Panel's comments, the Commissioner implemented a precept of £199.32 for a Band D property, an increase of £11.99.

The MTRS reflected the Police Grant Settlement for 2018/19 and information on the Government's assumptions in relation to precept increases. It also confirmed that all Commissioners would receive the same amount of General Grant as they had in 2017/18. After a number of years when the maximum increase in a Band D precept for most Commissioners was 2%, Ministers announced that all Commissioners could increase their precepts by up to £12. The Government in its forecasts assumed that all Commissioners would increase precepts by this amount, maximising the extra funding that could be raised from Council Tax without requiring a referendum in each area.

The Commissioner's budget proposals included a commitment to the enhanced support for community safety initiatives along with costs of the restructuring of our office in order to provide additional resources for community engagement. The budget for community safety initiatives continued to provide funding for victims' services, utilising a grant from the MoJ of £1.114m.

The MTRS took account of the Government's decision to award a pay increase of 1%, plus an additional 1% non-consolidated to police officers, together with an identical offer made to police staff.

In response to Home Office requirements for more transparency over reserves held by Commissioners, Humberside's Reserves Strategy, setting out details of the reserves held and their intended use was updated and approved.

The revenue budget for the totality of policing and OPCC budget in 2018/19 was £185.423m, with available reserves estimated at £28.9m. A mid-year financial review was once again undertaken which identified savings and offsetting pressures totalling £2.9m. The budget was realigned in November to reflect these changes. Budget monitoring was undertaken throughout 2018 and the actual expenditure for the year showed an underspend of around £200k, broadly in line with the projections. It was assumed that £9.1m of reserves would be used during the year. In part this was earmarked to fund accelerated officer recruitment (£3.3m) and support for partners on crime reduction (£3.0m). The original savings estimate for 2018/2019 was £1.343m. This was part of a five year target of £13.4m agreed by the Commissioner. Actual savings of £1.679m were delivered against the annual target. On completion of the annual accounts, the total level of reserves at 31 March 2019 stood at £20.0m

“

“Matt Wright from OPCC has a vast knowledge of services and provision within Hull, he has excellent links with statutory services and CVS, this knowledge has been invaluable to the Hull Early intervention Team (EIT). He takes an active interest in the teams work, he is fully aware of our aims and objectives this is evident from the information he shares with us. He has been very active in linking the EIT with other services in the city as well as training and funding opportunities to help us deliver our work.”

Sgt Jo Matthews - Hull Early Intervention Team

”

# 2018/19 FINANCE REVIEW

The force capital budget for the 2018/19 was set at £22.932m and the outturn for the year was £14.518m, an underspend of £8.414m. The main areas of expenditure during 2018/2019 were on the completion of the Birch Way Custody Suite, the refurbishment of Humberside Police Headquarters (Priory Road) and works to the Courtland Road Training Centre in addition to the acquisition of new and replacement vehicles and continuing rollout of body worn video equipment.

The annual accounts for Force and OPCC 2018/19 were completed by the deadline of 31 May 2019 and they received a clean audit opinion and an unqualified value for money conclusion from newly appointed external auditors, Mazars, in July 2019.

Although the announcements on the support for pensions, provided the framework for formulating the budget for 2019/20, considerable uncertainty remains over the position for future years. The Government is in the process of carrying out a Spending Review in 2019 and this will be followed by the long awaited review of the funding formula for the distribution of resources in policing. Any formula change however is now thought incapable of being implemented before 2021/22 at the earliest. There is little clarity therefore over the funding position even in the short term. Government support for 2020/21 will not be confirmed until December 2019 and the position is exacerbated by the lack of certainty in relation to support for pensions in future years which will be considered as part of the Spending Review.

As a result there is a significant risk that Commissioners and forces will take different approaches to developing their medium term financial plans and use different assumptions, particularly in respect of pensions. This could give rise to a 'cliff edge', jeopardising decisions on staffing and investment.

The Commissioner's MTRS assumed that the support for pensions will be baselined and for 2020/21 onwards there will be flat cash settlements with limited opportunity to increase the precept in future years.

After taking into account the additional costs of pensions, pay awards, inflation, demand pressures, growth in officer numbers and increased capital costs the MTRS forecasts that the Force would still need to make savings of around £3.7m to balance the budget in 2019/20.





# JOINT INDEPENDENT AUDIT COMMITTEE (JIAC)

The current Committee are members of the Humberside Fire Authority's Governance, Audit and Scrutiny Committee who act in their individual capacities as the JIAC for the Commissioner and the Chief Constable. They have a range of experience and skills which cover the various aspects of the work of the Committee and their involvement with the Humberside Fire and Rescue Service is particularly beneficial given the increasing collaboration with that Service.

The JIAC provides independent advice and recommendations to the Commissioner and the Chief Constable on the adequacy of the governance and risk management frameworks, the internal control environment and financial reporting to help them to ensure efficient and effective assurance arrangements are in place.

The Committee has met on 7 occasions between April 2018 and 29 July 2019 (whilst this takes us post March 2019 the meetings that followed were to review the previous financial year detail) and had a 98% attendance rate from members. It has an approved business cycle requiring reviews and reports covering key areas of activity including, statutory and corporate governance, finance, assurance, risk management, internal audit and counter fraud and external audit. Terms of reference have been reviewed at each meeting to ensure that they are relevant and up to date.

Members have been involved in other activities in addition to their Committee responsibilities. They have attended meetings of the Force HMIC Governance Board, CIPFA and PSAA Quality Forum events. They have had briefings on the MTRS, treasury management, budget and precept reports, budget monitoring, HMICFRS PEEL and the Commissioner's annual report.

The Committee considered and approved the Internal Audit Strategies and Audit Plans for 2018/19 and 2019/20 and received regular progress reports against those Plans. Members considered the annual report and opinion on the internal control environment prepared by the Head of Audit from the West Yorkshire OPCC who provide the Internal Audit function for the Commissioner and the Chief Constable. This opinion supported the Commissioners and the Chief Constable's Annual Governance Statements. They also considered all reports from the external auditors, KPMG in respect of 2017/18 and Mazars who were appointed for 2018/19.

The JIAC reviewed risk management with the matter being discussed at each meeting of the Committee when summary information was provided on the risks being managed by the Force and the OPCC.

The Committee is designated by the Commissioner as the body to give prior scrutiny to reports in connection with Treasury Management in accordance with the CIPFA Code of Practice on Treasury Management and the Prudential Code for Capital Finance in Local Authorities. During the year members considered all of the required reports before being approved by the Commissioner to ensure compliance.

Members were kept abreast of issues impacting upon policing, both locally and nationally, by receiving briefings from senior officers from the OPCC and Force.

“

“Thank you for this. Your help and support on this issue is second to none and it's a pleasure working with you.” (ref. Community Speed Watch)

Rob Beales, Head of Service - Transport,  
Highways & Environment, North Lincolnshire  
Council

”

# WHAT WE FUND

## THE BLUE DOOR (BUDGET £257,072)

Our office directly commission the Blue Door, a third sector provider who deliver support and therapeutic interventions to victims of sexual assault across the Humber region. This funding includes the role of the Independent Sexual Violence Advisor (ISVA) and the Young Persons Independent Sexual Violence Advisor (YP ISVA). The roles provide invaluable emotional support and guidance for victims who are either currently experiencing or have historically experienced the traumatic effects of sexual assault.

Practically the ISVA will:

- ▶ Provide emotional practical support to survivors
- ▶ Support survivors to report and via the judicial process once reported, through the court experience and beyond
- ▶ Help survivors to understand the criminal Justice system and judicial process – this requires emotional support through forensic and DNA retrieval, through to trauma issues resulting from the assault

- ▶ Support the victim through witness statements and court process and provide ongoing case support in conjunction with trained counsellors
- ▶ Work in partnership with other specialists to help to build resilience to reduce repeat victimisation

The service is currently being funded by our office to fulfil a quality standards accreditation, increase service quality and evidence quality standards.

### What was achieved:

Since the contract commenced, the focus of The Blue Door has been to ensure that the Humberside ISVA Service is accessible to those that need it at the right time for them. Caseloads and overall referrals are increasing by 25% each year, the variety of referral sources have also increased.

QUARTER	ADULT REFERRALS 2018	ADULT REFERRALS 2019	CYP REFERRALS 2018	CYP REFERRALS 2018
Q1	137	142	38	69
Q2	123	112	49	83
Q3	110	112	35	78
Q4	118	142	54	79

Of all of the new referrals received during 2018/19, a total of 508 pertained to adults, with the remaining 309 to the children and young people service – this is a significant increase of 76% on the previous year, and of the live cases during this period a total of 57% related to individuals resident on the North Bank of Humberside.

This evidences good service development that the function is embedded and known with partners across the region, successful co-location being a contributing factor to this increase, particularly within the context of police and criminal justice settings.

The service has worked to promote referrals from those outside of the Criminal Justice System, resulting in a 140% increase in referrals from education over two years.

# VICTIM REFERRAL SERVICE (BUDGET £376,522)

**22,178**  
referrals were made  
to the service

Main recorded  
vulnerability factor  
was mental health

**5,567**  
referrals resulted in  
enhanced or significant  
support services

The victim referral service was jointly commissioned with the OPCC for South Yorkshire. The provider is Victim Support and the contract commenced in February 2017. The service has been commissioned and designed to ensure that the service is accessible, able to recognise those people who are vulnerable and is able to work with individual victims through tailored care plans.

The Victim Support service has been designed to enable referrals to be made either via the Police Force, another organisation, or by the victim themselves. The service is therefore very accessible.

What was achieved:

Case source	Enhanced	Standard	Total
British Transport Police	28	103	131
Local Authority	2	-	2
Other	12	5	17
Police	5,447	17,009	22,456
Self-Referral	78	34	112
Total	5,567	17,151	22,718

The enhanced care package is carefully designed around the needs of each individual and the outcomes achieved by those individuals are measured before, during and at the end of the care package. This makes it possible to measure the outcomes achieved for victims receiving the service.

The feedback received from those victims receiving enhanced or significant support show clear improvements in feelings of safety, wellbeing, reintegration, feeling informed and in their experience of the criminal justice system.

# GOOD PRACTICE: AREAS OF INNOVATION AND PARTNERSHIP WORK

- ✓ Revised contact methodologies for standard and enhanced victims, ensuring that enhanced victims receive their first contact within 24 hours, and from the Advocate who will support them throughout their journey
- ✓ As part of our ever evolving digital offer 'Live chat' is an innovation specifically introduced to encourage self-referral and capture victims who may be reluctant to pick up the phone
- ✓ Victim support now contact well over 90% of all enhanced referrals, with the majority at 99% or 100% contact rate
- ✓ Introduced pre-texting for all enhanced cases, ensuring that victims know we'll call, have our contact details and fair processing notice handy, and leading to a greater take up of calls. We estimate that pre-texting results in an approximate 12% increase in call take-up
- ✓ OPCC and Victim support are working with Humberside force to increase the number of victims considered, indicated as enhanced, to ensure that those entitled to enhanced services receive the right offer, at the right time
- ✓ Victim support are currently developing a CBT based toolkit for case management called silver cloud. This will be used with enhanced victims who are experiencing trauma or mental health issues
- ✓ OPCC are working with Force on the introduction of victim support having direct access to CONNECT in Humberside, this will support our ability to reach enhanced victims quickly and efficiently, reaching out to capture wider victims
- ✓ Between 2018 and 2019, staff have attended a wide range of training courses and cascaded their learning. Victim Advocates have more knowledge about Fraud and Cyber-Crime, County Lines, FGM, Human Trafficking and Modern Slavery. All priorities for the coming year
- ✓ Developing information and communication technology to enable a more accessible service. This includes on line support tools and a phone app to enable rapid access to referral information

“

“Having agreed to speak about my particular case on camera, any anxieties or discomfort were immediately dispelled by the lovely Dave. Throughout the whole process, he made me feel completely at ease in his presence, with a natural warmth and kindness in every moment. His attention to care is impeccable, and I was constantly reassured in every step of the recording process. He's somebody who genuinely cares not just about his work, but about carefully forming positive narratives from negative experiences to empower every crime survivor. All in all, I couldn't have asked for anybody better to work alongside. Thank you Dave!”

Millie - victim of sexual assault following restorative justice media work with Dave Hudson from the OPCC

”

# CASE STUDY:

## Burglary ... how one family coped and recovered

(Names have been changed to protect the victims)

AB's house was burgled while she and her family slept upstairs. Here, AB and her daughter BB, 12, explain what happened, how the burglars were caught, and how Victim Support (VS) provided support.

### AB'S STORY

#### What happened?

We woke up on the Wednesday morning as normal. We had recently got two kittens so we had been shutting them down in the summer room of the house.

CB who was eight at the time, went downstairs and one of the kittens was coming up the stairs. She shouted 'Mummy, why are the kittens out?' I followed her down thinking my husband hadn't shut the door properly.

But then I saw all the kitchen cupboard doors were open and I knew something was wrong. Literally every cupboard door and drawer was open downstairs. In the summer room one of the panes of the door had been smashed through and they'd been in every room downstairs. In the hallway they had obviously been looking for the car keys but luckily hadn't found them.

#### How did it impact you and your family?

It was very scary that morning and we were all in total shock. It was a school morning so I took the girls to the neighbour's house and they gave them breakfast. They wanted to get to school and carry on with normal stuff. I had a good cry straight away but then you just have to deal with it and get on with things.

At first the girls were really scared in the house. CB was like a shadow, she couldn't be left in any room in the house, and it was exhausting. Neither of them wanted to sleep alone. The first night it happened neither of them slept much at all. BB, who was 11 at the time, still went to school the next day but CB was shattered.

It was all the things you take for granted, like feeling safe in your own home, which completely disappeared. BB had just started secondary school and she was coming home one day a week on her own but she couldn't do that anymore. She didn't even want to eat breakfast on her own.

I knew things would get better over time but I didn't know how long it would take. Weeks after it happened CB was still by my side all the time and very nervous. It was really hard work and I didn't know how to deal with it. I didn't know if I should be strict with her or be sympathetic. I didn't know if I should still be letting them sleep in the same room as us.

They didn't come upstairs and we hadn't heard them in the night. They had taken my work bag with purse and laptop and my husband's wallet and some cash we had on the side. So they took bits and pieces but didn't get away with that much. When the police came they said they were probably after our cars.

#### The investigation

The police came and they were very good. There were no fingerprints, though, so when they left I didn't expect to hear any more from them.

Some people found my purse and cards and they posted them back to me. We went to where they found them and I found more of my work things and my husband's wallet. It was like a treasure hunt down this road – they had obviously just driven down the road chucking things out the window for about a mile!

They didn't try and use the cards they just took the money and kept my work laptop. It was so nice that someone had returned them.

The burglary happened in summer 2017 and then in the autumn the police called and they had found my work laptop doing a house search on a group who had been doing ram raids on shops in town and they had been involved in multiple house burglaries.

The case went to trial and they were sentenced in March this year.

## AB'S STORY

### What support did you get from Victim Support?

One morning I went to school to drop the kids off and another mum came up and asked if I was ok. I just burst into tears, which is so unlike me. It was then I knew I needed to get some help. At that point I looked back through leaflets from police and came across the Victim Support number. Really I wanted advice for my children and how to help them.

Our case worker, K, arranged to come round and she was lovely. We all sat in the lounge and just chatted. At first CB was quite shy but BB chatted away. When she left at first I wasn't sure how much it had helped but I made another appointment and she came again and we chatted more and she brought some books and activities for the girls.

What I quickly realised was it's about making time to talk. You don't want to talk about it all the time but it's good to surface it and talk about what's still bothering you and how we can make things better.

I think I just wanted someone to flick a switch and make everything normal again but you do need time. You need to make the time and space to talk about everything.

We had about six sessions with K and she brought a worry monster for CB and a book about burglary – the story of some woodland animals that get burgled and it helps explain how different people react. Some of the characters get angry, some get nervous – and it was just a great tool for us to use to discuss our feelings.

Through our sessions with K and discussing how we felt we managed to find ways forward – such as leaving the light on in the kitchen at night, which really helped the girls.

Just little things that we might not have discovered if we hadn't had that space to talk about it. K was such a great support for me and gave me lots of positive reinforcement about how we were dealing with things which was great.

Now we're a year on, we've been taking it step by step and we've come a long way.

## BB'S STORY

### How did you feel?

In the first few days it was very nerve-wracking especially when I was going to sleep. Then when I was walking to school it felt like someone was walking behind me and watching me – I felt like there was obviously a reason they picked our house and I didn't know if it was because of us or the things inside. It was hard going to sleep – it was hard doing anything.

### How did VS help?

When K came round she talked to us and made us laugh about everything - she was saying she could imagine the two men running out with Mum's bright pink handbag! She would bring CB and me these special books that told us the story of burglary and how different people can react and she also brought us these little sand things that you make your own pattern with and every layer of colour relates to a happy memory – we had these in our rooms so we could look at them when we were feeling sad.

### How do you feel now?

Every time just after K had been I always felt a bit of relief that everything was getting better and it would all get back to normal eventually. Now it does feel back to normal – not completely normal but getting there.

Before we were burgled I was supposed to come home from school on my own once a week and now me and one of my best friends are doing that together so we can support each other.

Another thing that helped me was I had a big sleepover with my friends in the room they smashed into to get into the house and that really helped me and made me feel safe having everyone with me in that room the first time since the burglary.

# RESTORATIVE JUSTICE AND PRACTICE SERVICES (RESTORATIVE JUSTICE BUDGET £139,400)

Numbers of direct intervention (face to face) have increased from 17 in 2017/18 to 27 in 2018/19  
256 victim cases, 210 went on to receive a positive intervention

The Restorative Justice (RJ) service provider is Remedi. Restorative Justice brings those harmed by crime or conflict and those responsible for the harm into communication, enabling everyone affected by a particular incident to play a part in repairing the harm and finding a positive way forward. In Humberside, there is growing evidence that RJ brings significant benefits to victims that make use of the service.

## What was achieved:

The majority of new cases for restorative justice are self-generated by Remedi and this approach is an effective method of identifying cases where a restorative approach may work for the victim.

There is also a strong delivery on cases that are managed by either the Community Rehabilitation Company (HLNY CRC Ltd) or the National Probation Service (NPS), where referrals are made because offenders wish to put right the wrong that they have caused.

The outcomes that are measured are based on three categories:

1. Face to Face: where victim and offender meet in a managed discussion
2. Indirect Verbal: where the victim and offender do not meet and Remedi work between each party (sometimes called shuttle mediation)
3. Indirect Written: where letters are exchanged between the victim and the offender but facilitated by Remedi

OUTCOME	CASES
Face to Face (Direct)	27
Indirect intervention	183

Remedi have focussed on delivering intervention for more enhanced cases and high harm crime to deliver greater outcomes and impact. To support this, Remedi and NPS have developed a joint working protocol to increase referrals from NPS practitioners and promoted services around community safety arenas.

Remedi have been collecting feedback from victims and offenders to enable our office to measure outcomes and in part to manage performance of the service contract. Whilst the numbers of returns made are low (about 20%), the responses indicate high levels of satisfaction.

Promoting services and developing pathways for direct victim referrals continue to be a priority for the service.

# CASE STUDY: Robbery

## Background to the case

The offender had some mental health issues for which he was supposed to take prescribed medication and refrain from alcohol. He was drinking quite heavily and taking medication sporadically. Whilst under the influence of alcohol, he entered his local small shop and selected a large bottle of cider. He then told the shop owner that he was going to take it and then produced a knife. The shop owner knew the offender and pleaded with him to cease. The offender put down the knife and asked the victim to ring the police. The police attended and he was arrested.

He admitted the offence and was subjected to a lengthy prison sentence. He had had a history of some threats/violence when in drink.

## Victim

The victim was a sole trader running a small shop in the community. He was distressed and frightened by the offence.

## Offender

The offender had mental health and alcohol abuse issues and had some history of violence and threats due to the combination of factors.

## The Process

The offender settled well into prison life and the routine helped him to stabilize. He was approached and engaged well with RJ. He showed genuine remorse and regret and agreed to engage in RJ, according to the needs of the victim.

The victim was very charitable and caring. Whilst he sympathised with the offender, he declined to meet him due to the travel involved which would financially penalise him, as he would need to pay someone to look after his shop. An indirect verbal exchange took place.

When the offender was finally released from prison, both parties were approached again and agreed to a direct face-to-face intervention. The offender was escorted to the shop of the victim, where he apologised and provided background and his rehabilitation. The apology was accepted and the impact communicated. There was one hurdle in that the licence conditions of the offender prevented approaching the victim or going to the shop. This was overcome through discussion with the offender manager, who authorised this deviation.

“The support The Warren has had from the OPCC has been immense. We’ve been embedded in the community of Hull for 36 years, but the OPCC team (and Matt Wright and Stew Atkinson in particular) have played a huge role in helping us enhance that connectivity even further. They’ve taken the time to sit down and listen not only to us - but more importantly to the young people we work with to get a grassroots sense of the issues they face. This means a great deal to us and our cohort because a lot of the young people we work with often feel as though their voice is never heard - but it is now. Thank-you!”

JJ Tatten - The Warren Young Peoples Project



# THERAPY SERVICES (BUDGET £ 41,474)

88 new referrals  
98% full engagement – all victims contacted within 24 hours

Therapy Services UK are a small local organisation with high levels of volunteers, they deliver therapeutic interventions via a small team of accredited counsellors for survivors of domestic and sexual abuse. Their core business is male survivors but they do take on additional work for all genders and family work where possible. There would appear to be a gap in service provision and this is perceived to have worsened in the last five years. This is particularly the case for male victims of sexual abuse.

Therapy Services are continuing to see an increase in male victims of sexual abuse and domestic violence being referred or self-referring. This is not only due to the closure of Survivors but the increase can also be attributed to working closely with the SARC, social services, GP's and a local veterans organisation that are identifying many of the men that they support becoming victims due to their problems and previously experienced trauma.

Source of Referral display good partnership networks:

Self-referral	21-46%
Health service GP's direct	2-2%
Social services	16-28%
Children/Young Peoples services	2-4%
Other – Legal, Family, Third Sector	5-11%

# THE WARREN COUNSELLING PROJECT (BUDGET £32,500)

On average the Warren are working with 40 young victims of crime each quarter with a higher rate of female to males  
Main issues being disclosed are considered high harm in terms of sexual and domestic abuse, anxiety and bullying

## What was achieved:

The Warren Counselling Service provides person centred counselling for children and young people aged 10-25 years. The funding from the Commissioner enabled them to support a number of young people who had become victims of crime and/or were at risk of exploitation.

The project supported those young people who were particularly vulnerable, lacking in confidence or feeling anxious; feelings often exacerbated by also becoming the victim of crime. We are aware that there are a number of young people who use the Warren who have experienced crime but are not in the right place to engage in counselling at that moment.

Instead they may come up to the counselling section to touch base, have a safe space for a while or to attend to some practical business by using the phone or getting some information.

There has been a notable increase in young people becoming more confident about reporting a crime with a small number of young people contacting the Police or considering contacting the Police as a result of having the space to reflect on their experience. This will continue to be monitored closely.

# HUMBERSIDE YOUNG WITNESS SERVICE

(BUDGET £25,000)

200 children or young witnesses were referred to HYWS (113 victims and 87 witnesses)  
All of them received contact from HYWS within 24 hours of receiving the referral

Humberside Young Witness Service (HYWS) offers support to all child victims and witnesses called to court to give evidence. The service has been in operation for over 20 years and is funded through contributions from each of the four Local Safeguarding Children Boards and the OPCC.

The service was recognised as the winner of a prestigious UDITE Knowledge Sharing Award at a ceremony in Brussels on the 5 October 2007. The award, in the Social Well-Being Category, recognised the ground-breaking work undertaken by the Humberside Young Witness Service in developing support services to all young witnesses and victims called to give evidence in courts within Humberside.

HYWS provides support to children and young people who are witnesses in criminal cases and are required, or likely to be required to provide evidence at Court. The service recognised that in order for a child or young person to be able to give evidence, a specialist support service could make a real difference. In the criminal justice world, this approach is known as Achieving Best Evidence or ABE. In the criminal justice system, some children and young people provide their evidence to video and this is known as the ABE interview. The ABE interview may be made more than once prior to a trial depending on the complexity of the case. HYWS arrange for the child or young person to refresh their memory by reviewing their video evidence (ABE interview) in preparation for a trial.

## What was achieved:

Giving evidence in Court is often described as challenging and stressful by adults. For children and young people, the services provided by HYWS makes a real difference to young witnesses and their families by supporting them through this difficult process.

- 200 children or young witnesses were referred to HYWS (113 victims and 87 witnesses)
- All of them received contact from HYWS within 24 hours of receiving the referral
- 70% of parents/carers asked for advice and support in preparing their child for the possibility of giving evidence
- All children and young people attending Court had a pre-court familiarisation visit to the court, arranged and supported by the Court Support Worker. The Court Support Worker liaised with the Crown Prosecution Service (CPS) and the Police, as well as any other agencies working with the child or family to ensure that the child was prepared and confident to be able to give their best possible evidence
- 99 were allocated a Court Support Worker, made up of 54 victims and 45 witnesses
- All 99 received a home visit some requiring more than one home visit. The support workers use the young witness pack, a specially designed information pack that can be used for children of all ages and abilities, as well as by parents or carers
- Of the 99 young witnesses 31 were required to refresh their memory with their ABE interviews prior to attending the trial. HYWS ordered, arranged and facilitated all of these refresh sessions and some of these cases involved more than one ABE interview

# PUBLIC HEALTH FOR SUBSTANCE MISUSE

(BUDGET £978,000)

The Commissioner recognises that the misuse of drugs and alcohol is a key driver of crime and disorder, as identified in the Home Office Modern Crime Prevention Strategy (2016). Offenders who regularly use heroin or crack cocaine are estimated to commit around 45% of all acquisitive crime (PHE 2018). Over the past 15 years, local targeted investment in criminal justice based substance misuse interventions, both in the community and in custodial settings has made a significant contribution to reducing drug and alcohol related crime within Humberside.

The Commissioner's investment within Humberside has made a contribution towards the commissioning of substance misuse services and has supported the vision of the Police and Crime Plan by contributing towards the aims of the plan.

This investment has achieved increased community safety, reducing the impact of substance misuse behaviour by engaging problematic substance misusers in treatment programmes. This has contributed towards and supported a much wider Council investment programme and in turn enabled partnerships to build on the wider Health and Wellbeing priorities, such as alcohol licensing conditions, safety in the night time economy, Community Safety, Adult and Children Services in both Safeguarding and Education.

## CRIMINAL JUSTICE PATHWAYS

Voluntary engagement is high across the region

Criminal justice referrals continue to provide a major route into treatment

Testament to the hard work in promoting the benefits of treatment, successful partnerships and motivational approaches

A key area of scrutiny and assurance is within the number of clients who were either referred to treatment via a criminal justice referral pathway, or were in concurrent contact with both a CJ and a community treatment setting.

We sought assurance during the year within the proportion of service users against the total treatment population and a breakdown of these by the offence which brought them into the CJ pathway, and how they entered the pathway.

	Hull	ER	NEL	NL	National
Self-referral	389 (42%)	167 (35%)	346 (79%)	282 (58%)	57%
Ref through CJS	273 (30%)	34 (7%)	53 (12%)	85 (17%)	14%
Arrest Referral/ CJIT	71 (26%)	2 (6%)	7 (13%)	10 (12%)	15%
CRC	12 (4%)	0	0	2 (2%)	3%
Prison	57 (57%)	28 (82%)	39 (74%)	55 (65%)	46%
Probation	25 (9%)	2 (6%)	0	10 (12%)	13%

Although referrals from prison appear satisfactory, the OPCC acknowledge that number of successful transfers and engagement in treatment following prison both locally and nationally is low, across all substances. The OPCC have delivered workshops with key partners to explore these issues relating to custody pathways and are progressing work streams to address these issues with some early positive engagement across prison and community partners.

# COMMUNITY RECOVERY (CRF FUNDING)

Engagement in recovery and treatment pathways has been further benefited from OPCC CRF funding. Projects such as Bushcraft for adults to change their surroundings, avoid temptation and peers who may associate or encourage substance use. This project is also supporting ex service personnel who have addictions after leaving the armed forces.

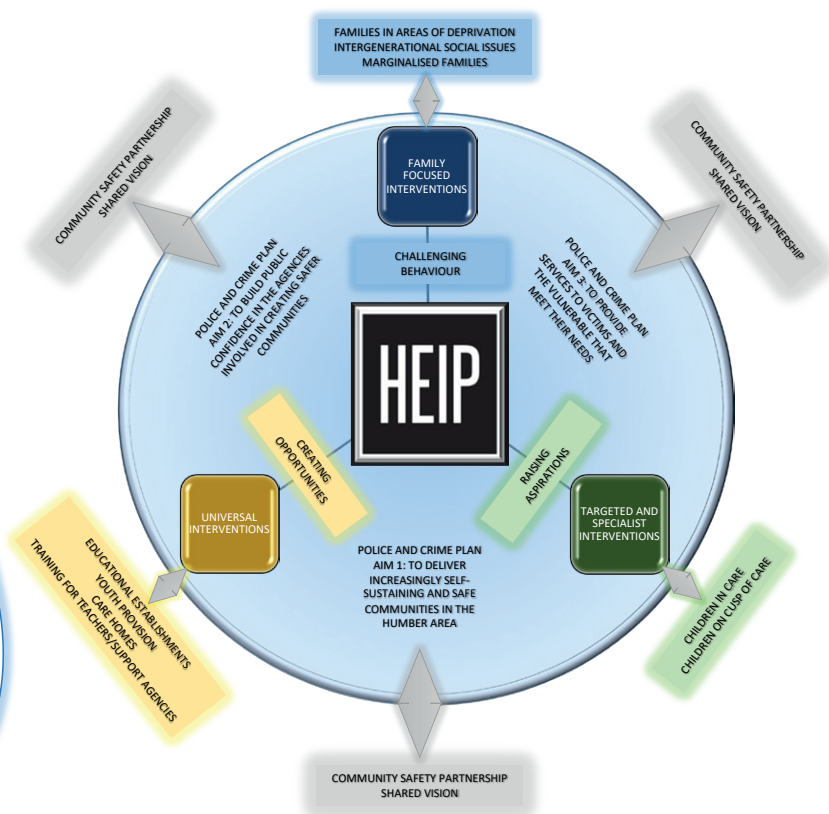
Further to the above there is a domestic abuse drop in (IDVA and housing support) provided within the treatment services across the South Bank.

Additionally, Creative Start paint community murals and are working on a building on Grimsby docks with recovering substance users learning new skills and benefitting from the camaraderie of the group who all are recovering. They use their painting of murals in the community and the development of a workshop for recovery as a method of providing volunteering opportunities and a safe place for those abstaining from drugs or alcohol.

# HUMBERSIDE EARLY INTERVENTION PROGRAMME (HEIP) (BUDGET £347,000)



Humberside  
Early  
Intervention  
Project



In 2018 the OPCC were successful in a bid into the Early Intervention Youth Fund. The OPCC has made considerable progress within three areas of the programme:

- 1. No More Knives:** delivery of a nationally accredited programme in all secondary schools, colleges and alternative provision facilities to tackle knife crime and violence across Humberside. Raising awareness and supporting practitioners
- 2. Box Clever:** centred on a portable boxing based gym, mobile ring and youth club/space with positive diversion activities. The project is led by local boxing champion Tommy Coyle who is working with key partners in key areas to reduce violence and anti-social behaviour by engaging with young people at risk through positive diversionary activities, motivating young people and challenging their behaviour
- 3. Early Intervention Budget:** provided funding to early Intervention teams via CSP's to assist in engaging young people in positive diversion



The Project aims to:

- Prevent young people from getting involved in violent lifestyles
- Support those who want to find a way out by intervening earlier
- Lead and contribute to cross-sector partnerships (Right people/Right place/Right time)

#### What was achieved:

- Consulted upon and agreed key intervention areas, to enable the approach of right person, place and time. We scoped out 'what works' for each area within each Local Authority
- Renovated a double decker bus into a mobile gym, boxing ring and classroom, youth space with digital appliances and smoothie makers
- Commenced big launch event in East Hull alongside Hulls Hip Hop Beats Bus. The launch and ongoing delivery was well supported, connecting many partners from within the context of community safety partnerships around this agenda

(<https://www.hullccg.nhs.uk/2019/04/25/box-clever-bus-brings-healthy-messages-to-local-young-people/>)

- Delivered blocks of six-weekly sessions in East Hull, Orchard Park, East Marsh Grimsby and Westcliff in Scunthorpe, delivering to over 60 young people in each area
- Commenced a 'Green Card' scheme to enable continuity and affordability for the purpose of sustainable engagement within local gyms
- Secured private sponsorship, with fuel for Box Clever being kindly provided by Sewell's of Hull
- Worked with Humberside Police, Hull City Council and the British Ironworks to secure the tour of the Knife Angel to Hull (February 2019) (<https://www.hulldailymail.co.uk/news/hull-east-yorkshire-news/knife-angel-no-more-knives-2465202>). The site was visited by circa 50,000 people, this included school trips for young children from across the region

- In light of this, we held a memorial service for loved ones of those bereaved by knife crime, to mark the end of the Knife Angel presiding in Hull (<https://www.bbc.co.uk/news/uk-england-humber-47434077>). Bereaved families from across the region have been engaged within local media and have contacted us to support the delivery of the No More Knives Campaign
- Presented to the National Youth Parliament and made links in terms of the 'Make Your Mark' campaigns, aligned work streams around knife crime workshops
- Worked with key safeguarding leads and school contacts to promote the No More Knives toolkit. Developed a No More Knives launch event for teachers and multi-agency providers to test out toolkits and introduce concepts around violence reduction
- Commenced delivery of 'spoken word' projects and 'talking heads' videos across Humberside to contribute towards products for toolkits to assist education leads within PHSE context, involving Schools, Pupil Referral Units, youth groups in the delivery and development of the products. We are aiming to develop products such as a book of rap poems, documentaries and magazines. Products will be produced by January 2020, to be showcased and support sustainability and project legacy
- Commenced delivery of knife awareness sessions (Humberside Against Knife Crime) within priority schools and booked in sessions for 2019 with 90% coverage of all schools across the Humberside Police area
- Delivered a presentation on local delivery to the Home Office Serious Violence Conference in Leeds

# ENGAGEMENT TEAM

The large geographical size of the Humberside Police force area, covering four very different unitary authorities, each with individual community safety priorities and demographic make-ups, presents a serious challenge to ensuring communities are effectively engaged with which cannot be achieved by the Commissioner alone.

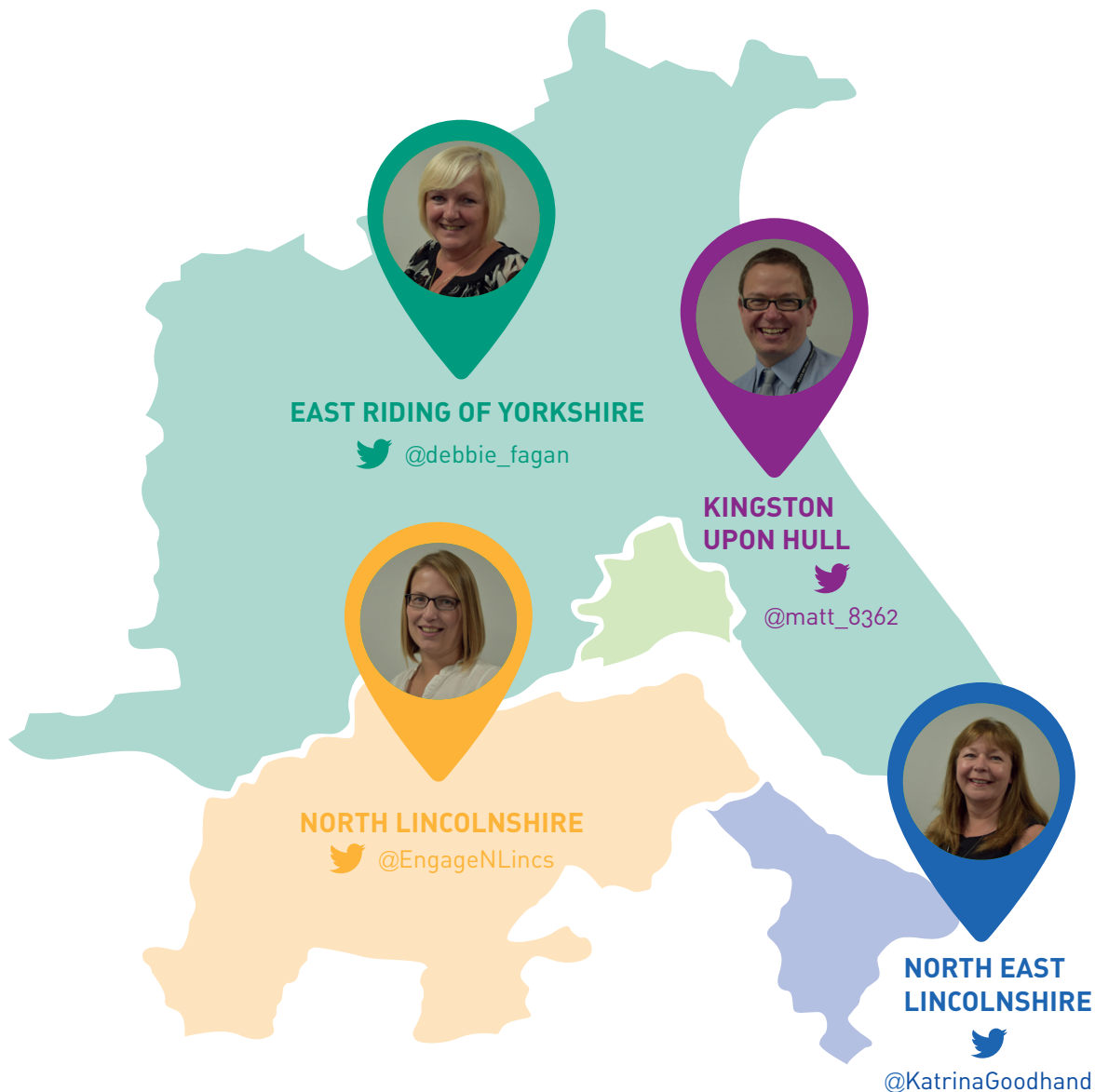
Four Engagement Officers work in each of the Local Authority areas as the Commissioner's local representatives, working with partners and the public.

The Commissioner has made clear his intention to reinvigorate CSPs and the Engagement Team work closely with each Partnership at a local level to strengthen relationships with the OPCC, seek joint methods of public consultation and provide assurance on projects financed through the Commissioners funding.

Each Engagement Officer has a background of working with Community Safety Partners, Local Authorities and Criminal Justice. They are already becoming established in their respective areas and are available to attend public meetings and community groups to provide advice on local issues.



The Engagement Team were finalists in the HEYPIB Awards 2019





## NORTH LINCOLNSHIRE

CLAIRE WELFORD



North Lincolnshire is a mainly rural area with a population of 171,300 (mid-year estimate 2017) and three main urban areas of Scunthorpe, Brigg and Barton-upon-Humber. It covers an area of 327 square miles. There was a 9.5% population change between the 2001 and 2011 census this is higher than local, regional and national changes. This growth is across all age groups, 31% of the population is 55 years or older, in line with national trends. There are 8 town councils and 44 parish councils which make up one Unitary Authority area of North Lincolnshire.

### ENGAGING NORTH LINCOLNSHIRE

There is a well-established ward engagement mechanism within North Lincolnshire via the Neighbourhood Action Teams (NATs). There are 17 ward level groups and they have been a good starting point to understand local issues and meet with local stakeholders. The groups are attended by elected ward councillors, social housing provider, ward officers, neighbourhood policing team, local authority Safer Neighbourhood representatives, town and parish councillors, neighbourhood watch coordinators, local schools/businesses, residents associations and other interested parties.

I have been liaising directly with the North Lincolnshire Community Safety Partnership (CSP) and with its statutory partners to get a thorough understanding of services available, to assist in problem-solving and advising on funding opportunities as a result of OPCC funds made available to the CSP. Over the last twelve months, work has continued to build on local knowledge and reach out to new community groups and revisit known groups. New relationships have been established with Public Health and the Clinical Commissioning Group.

### JOINING THE DOTS AND CLOSING THE LOOP

A key part of the role is continuing to keep the partnerships engaged and up to date with different local initiatives and funding opportunities by sharing knowledge from the local communities across the partnership to enable the sharing of good practice and avoid duplication. I liaise with local communities to look at the issues that matter to them, to consider the agency response, ensure the response is fair and the community concerns are being taken seriously. Where a solution cannot be found, I explain why.

This year North Lincolnshire Council and partners provided an enhanced Winter Housing Provision for those with insecure accommodation from November 2018 to March 2019. This was well used and highlighted great partnership working to enhance the local offer for vulnerable people.

Work continues with the National Probation Service, Clinical Commissioning Group and local service providers to understand the need for new pathways that may be required for offenders to support their rehabilitation journey. This work has enhanced shared understanding of existing services and need which has been very useful and has enabled closer working.

A change in North Lincolnshire was the transition from having a local custody suite to a larger purpose built facility at Birchin Way, Grimsby which includes a large prisoner processing team. There were lots of push factors for this decision by the Chief Constable not least the new requirements for custody suites which could not be met at either the Scunthorpe or old Grimsby custody suites. There were a lot of concerns raised by local partners and by providing local support on the ground in North Lincolnshire key messages were shared with the project team and back into the local area to keep key stakeholders informed and updated on the plans and progress. The Commissioner receives assurance on the performance of the new custody suite.

## PROJECTS

Community Speed Watch Pilot took place in Thornton Curtis this year and I was the lead in coordinating local partners to support the project over three weeks and compiling the evaluation of the pilot. Work continued past the end of the pilot to utilise knowledge gained to raise awareness and support Humberside Police, Local Authorities and Safer Roads Humber to develop the scheme for roll out across Humberside in 2019/20.

Towards the end of the financial year with colleagues from the Community Safety Partnerships and Local Safeguarding Boards a week long programme of events took place across North Lincolnshire for National Conversation Week. We engaged with members of the public across the area to ask what they liked about their area and what they would like to change. Discussions took part on a range of topics including myth busting and the team were able to signpost to the right agency to deal with their issues and provide information about local problem solving pathways to get the right help the first time.

## COMMUNITY SAFETY PARTNERSHIP FUNDING

From April 2018 to March 2019:

2018/19	OPCC Funding to CSP	2018/19 Allocated by CSP	For 2019/20 allocation
Core Grant (Partner Core services – 1 year)	£209,577	£209,577	£259,577
Core Flexi (Partner Projects)	£349,295.00	£41,910.12	£307,384.88
Crime Reduction Fund (Community Projects - 1 year)	£69,750	£69,750	£69,750
Flexi Crime Reduction (Community Projects)	£116,250.00	£68,019.74	£48,230.26

Core grant funding during 2018/19 has continued to be used to fund:

- North Lincolnshire Youth Offending Service (YOS)
- Youth Diversion Scheme (managed by YOS)
- North Lincolnshire Adult and Child Safeguarding Boards
- NLC ASB Researcher legacy post Humberside Police

Community Safety Grant monies were allocated to a range of projects:

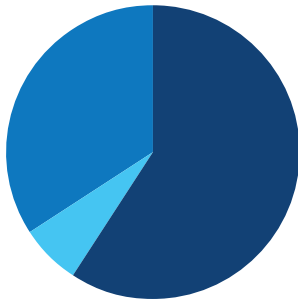
- Modern Day Slavery First Responder Course. Two courses (12 places each session) for people to be trained as first responders.
- NLC Safer Neighbourhoods Team - proposal to utilise a mobile container building to provide a multi-agency 'hub' to engage with local residents, gather intelligence and target offenders.
- Trade Watch promotional materials to enhance work already started.
- North Lincolnshire Council Safer Neighbourhoods Team - Security products. The team attend a number of local events, undertake campaigns to improve awareness of crime, and to assist the public with protecting themselves against becoming victim of a crime.
- Joint work between NLC and Ongo to support MEAM clients to access accommodation with support, using a Housing First model. The proposal is to provide designated Ongo properties to MEAM (Making Every Adult Matter) clients, and to support them to maintain a tenancy. Part of this support would be to provide household basics as part of the tenancy.
- Support the development of the Street Worker Outreach Specification and delivery of an expanded service from current provision.



## COMMUNITY CRIME REDUCTION FUND (CRF)

There were 10 bids agreed by the evaluation panel. These were spread across a range of ward areas in North Lincolnshire as shown below.

Total Spend Per Priority (Bid's Primary Aim)



- **AIM 1:** Deliver increasingly self-sustaining and safe communities in the Humber area.
- **AIM 2:** Build public confidence in the agencies involved in creating safer communities.
- **AIM 3:** Provide services to victims and the most vulnerable that meet their needs.

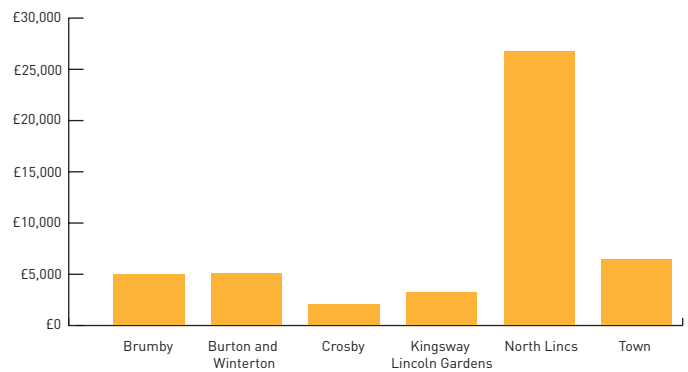
The pie chart above shows the primary aim of the projects, however often the projects meet more than one of the aims and many of the projects link community services to agencies and thus building relationships and confidence in agencies delivering safer communities.

Successful bids this year included a community café and gardening club, intergenerational computer courses and provision of targeted youth sport activity. All the projects are visited by those on the CRF evaluation panel and given further advice and support to deliver their projects and see them succeed.

There were two bids which were successful in receiving money over more than one year across North Lincolnshire:

- EMPOWER Offender Employability Programme (delivered by ONGO Communities) based on Westcliff.
- Child Trauma Therapy (delivered by Changing Lives by Changing Minds) focusing on those children most at risk.

CRF Total Spend By Ward



### CASE STUDIES

Support to provide sustainable sport provision in priority ward areas – total £18,606 was awarded between three different sports clubs working with children in priority wards of Crosby, Brumby and Town. The aim is to enable the provisions to become more sustainable and expand membership numbers, offering positive group activities for children and young people in these areas.

**Support to Employment** – EMPOWER project run by ONGO in Brumby Ward has received £45,000 over two years to provide extra employment support from the ARC and in partnership is targeting ex-offenders to support them into apprenticeships and work.

**Support for Vulnerable Children** – Changing Lives, Changing Minds Project received £44,540 over two years to provide support to children across North Lincolnshire who are going missing and are at risk of exploitation. The project offers support to children, their families and other support services working with the child to get the best possible outcomes. This project includes an element of equine therapy, teaching young people skills on caring and maintaining horses, as well as providing therapeutic support on a range of complex issues, including trauma, children being reported missing, and family breakdown.



## NORTH EAST LINCOLNSHIRE

KATRINA GOODHAND



North East Lincolnshire occupies a land area of approximately 192 square kilometres and has a resident population of just under 160,000 people according to ONS mid-2017 population estimates. It includes the towns and ports of Grimsby and Immingham, and the seaside town of Cleethorpes. The majority of North East Lincolnshire's population live in Grimsby and Cleethorpes, with the remainder residing in the smaller town of Immingham and the rural villages that lie close to the northern edge of the Lincolnshire Wolds.

Grimsby has some areas of high multiple deprivation, however, the area now has massive opportunities to try to reverse this in the coming years, as the announcement of funds being invested in the area via a 'Town Deal' are to be spent on Greater Grimsby Regeneration, which has recently been boosted to £88m. The Town deal includes regeneration of several areas of Grimsby Riverhead area and docks which will include a Youth Zone and a Lincoln University site. A new stadium for Grimsby Town is also planned for the docks area close to the town in the East Marsh Ward. The expectation from this investment is the addition of almost 9,000 jobs and 9,700 new homes for the North East Lincolnshire area.

### ENGAGING NORTH EAST LINCOLNSHIRE

Community engagement in North East Lincolnshire was initially focussed around the East Marsh and West Marsh (Prototype areas), where the highest numbers of crime and anti-social behaviour were recorded. With most agencies now knowing more about the work of the Commissioner and local Engagement Officer role, my attention has now turned to more community focussed direct engagement. In 2018, engagement with the community included visiting more community groups (both geographical and subject related), visiting projects which had been funded by the Crime Reduction Fund and attending Town and Parish Councils to ascertain what the area priorities are. An e-bulletin was emailed to Town and Parish Councils which contained information about the work I am involved with in North East Lincolnshire which was shared with some of the Council members and officers. Regular briefings to the local MPs contain detail about the work of the Office of the Police and Crime Commissioner alongside information from the local policing sergeant.

I also now sit on a number of local committees and boards which are community focussed and together with the Humber Modern Slavery Partnership hosted a NEL modern slavery conference aimed at small businesses. Some local groups were very critical of the Police and the Community Safety Partnership, such as DN35 and Enough is Enough. By working with these groups there have been links developed with OPCC, Police and CSP to enable these groups to see where work is being done, what projects and Operations are planned and involve them in some of the community meetings. It has also enabled the Police and CSP to communicate with their membership and share some good news stories and community engagement through their contact methods.

## JOINING THE DOTS AND CLOSING THE LOOP

To be able to represent the needs of the community effectively in North East Lincolnshire as well as attending numerous community meetings there is the need to be part of the decision making boards and panels in the area. I am a member of the following panels and boards as a representative of both the community of North East Lincolnshire and the Police and Crime Commissioner:

- NEL Community Safety Partnership
- Anti-social behaviour (ASB) Board
- Town Centre ASB Panel
- VCSE (Voluntary and Community Sector) Forum
- Night Time Economy and Violence in Public Places Board
- Pubwatch
- Youth Crime Board and Youth Partnership
- Humber Modern Slavery Partnership and NEL Slavery Partnership
- Child Criminal Exploitation Board
- Knife Crime Board
- Domestic Abuse One System Board
- Domestic Abuse Forum
- MATAAC (DA Perpetrators)
- Pause Ops Board (Children Taken Into Care Project)
- Crime Reduction Fund Panel
- Dementia Friends Board
- Safer and Stronger Communications Board
- Cleethorpes Stakeholders
- NEL Engagement Officer Network (Chair)

Periodically representation is also made at: Youth Action Group, West Marsh Forward, Independent Advisory Group, East Marsh United, East Marsh Involve, Immingham One Voice, Local Safeguarding Children and Adults Boards.

As communities raise their concerns about their area, I am able to ensure that these concerns are on the agenda at the appropriate meeting. In addition to this, knowledge of the action plans of thematic groups enables the OPCC and Commissioner to be well informed of the work being undertaken in the area around safety and ensuring that the Aims of the Police and Crime Plan are being considered and delivered.

## ENGAGEMENT OFFICER (EO) NETWORK

The Engagement Officer Network has also changed this year in that, it has become the go-to place for external organisations who want to find out the best practice for engagement in NEL. The meetings have evolved to become more agile by not having minutes or agendas, rather an around the table discussion about what each organisation are on with and what is coming up. Each attendee gets to turn up without any special prior preparation, listen to what is happening in their area, take their own notes so that they only write down what interests them and keep updated on what is happening in NEL. Members are getting to know one another more and connections and sharing of resources is happening.

The original EO Network was deemed best practice with the OPCC and all other areas have now adopted a version which suits the needs of their area.

## HUMBER MODERN SLAVERY PARTNERSHIP (HMSP)

Through the OPCC activity raising the profile of Modern Slavery in North East Lincolnshire with the council and business community, the council has responded by developing their own NELC Modern Slavery strategy and forming a local partnership as a feeder group to the Humber wide group. This excellent work has meant that instead of being behind the other regions in Humberside, NEL is now the most developed for tackling this issue.

## FUNDING

The decision made by the Commissioner to allocate funding through the CSP has ensured that the CSP funding is used to address local issues and identified local needs whilst delivering against the aims of the Police & Crime Plan.

The period from April 2018 to March 2019 has seen North East Lincolnshire CSP approve grant spending of £594,751 across the different funding streams as indicated in the table below.

2018/19	OPCC Funding to CSP	2018/19 Allocated by CSP	For 2019/20 allocation
Core Grant (Phase 1) (Partner Core services – 1 year)	£253,134	£253,134	nil
Community Safety Grant (phase 2) + Carry forward from prev. (Partner Projects – up to 3 years)	£307,427 + £45,000 other funding (DA Perpetrator Programme)	£220,372	£132,055
Crime Reduction Fund (Community Projects - 1 year)	£84,375	£84,375	nil
Flexi Crime Reduction (Community Projects – 2 years)	£84,375	£36,870	£47,505

### CORE GRANT FUNDING

This funding aligns with the core grant paid in previous years. In North East Lincolnshire the Core Grant (Phase 1) and Community Safety Grant (Phase 2) funding for 2018/19 has contributed to:

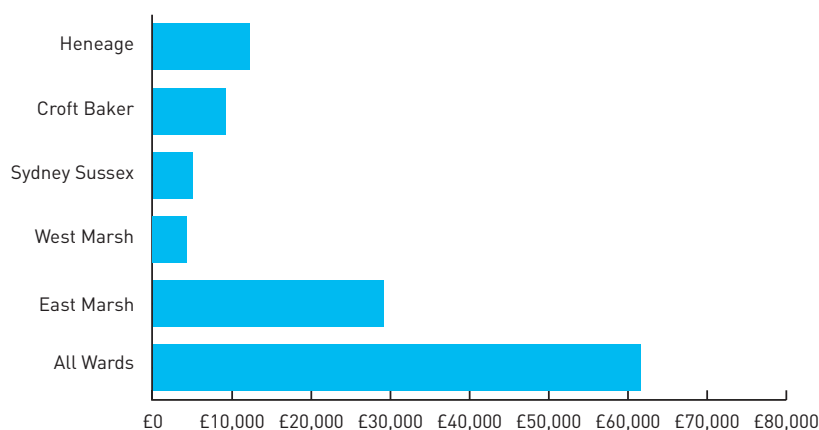
- Youth Offending Service
- YPSS Youth Diversion project
- Local Safeguarding Adult's & Children's Boards
- Independent Domestic Violence Advocate
- MARAC Co-ordinator
- Community Safety Officer
- Partnership Analyst
- ASB Researcher
- CCTV provision
- Victim's Champion P/T
- Restorative Practice Champion
- Domestic Abuse Perpetrator Programme
- DART Project
- Target Hardening Project
- Not in Our Community - Youth communication project

### CRIME REDUCTION FUND (ONE YEAR AND FLEXI FUND)

This fund is administered by Voluntary Action North East Lincolnshire (VANEL). The fund opened for applications in June 2018 with decisions on the allocation of funding made by a funding panel consisting of members of the Community Safety Partnership. The first round was funded in June with subsequent rounds in September and December.

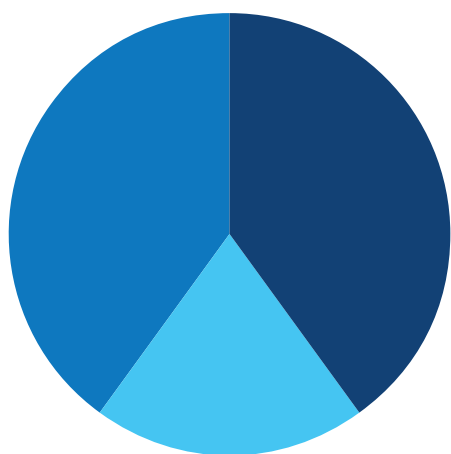
During the funding period of June 2018 to March 2019, 12 grants have been awarded with a total value of £121,244.29. Some of the funds were for two year projects so half of the funding allocated is in this year and the 2019/20 allocation will show up in the next Annual Report for the same projects. The carry forward of funding obligation into 19/20 is £55,215. The geographical distribution of grant awards is shown by Ward Area in the following table.

#### Crime Reduction Fund Allocation by Ward Area



Applications to the scheme were required to meet at least one of the three aims contained in the Police and Crime Commissioner's Police and Crime Plan April 2017 to March 2021.

The following chart shows the distribution of grants across the three Police and Crime Plan aims:



#### Fit with Police and Crime Plan Aims

- **AIM 1:** Deliver increasingly self-sustaining and safe communities in the Humber area.
- **AIM 2:** Build public confidence in the agencies involved in creating safer communities.
- **AIM 3:** Provide services to victims and the most vulnerable that meet their needs.

Granted funds this year have differed from last year when it was mostly granted against Aim 1 of the Police and Crime Plan, 'To deliver increasingly self-sustaining and safe communities in the Humber area'. There has been an equal split between Aims 1 and 3 this year, though some bids did cover more than one of the Aims.

Aim 1 projects included Neighbourhood Watch projects, from leaflets and road signs to funding a Neighbourhood Watch Co-ordinator part-time. There were also some youth activities working with local policing Early Intervention Teams, some youth holiday activities in an area normally blighted by anti-social behaviour and some youth DJ sessions which gave sufficient skills and training for the young people to become DJs and host their own junior discos, thus improving employability skills.

There were three projects meeting the aims of Aim 2: 'Building public confidence in the agencies involved in creating safer communities', these included Youth Outreach on the East Marsh area of Grimsby, encouraging young people to use the community centre facilities rather than hang around on streets at night. Aim 2 saw projects working with Police in summer holiday sporting sessions on an area normally subjected to anti-social behaviour and also allowed a boxing gym to diversify and have subsidised places so that Police early intervention teams can take young vulnerable children along to the sessions without them needing to pay for the subscriptions. This enabled a bigger impact to be made as the gym decided to run one free night per week for any young people not able to afford the paid for sessions.

Grants awarded against Aim 3: 'To provide services to victims and the most vulnerable that meet their needs', included Youth outreach, equipment and tools for the refurbishment of a derelict property by adults recovering from addictions to enable them to have a place to work on crafts and also to provide a safe place to meet. There were projects funded to support victims of domestic abuse by funding pop-up Women's Aid advice hubs and also a domestic abuse advice worker through Citizen's advice service.

Technology was also funded to help people who were vulnerable victims of anti-social behaviour or neighbour disputes through Carelink linked panic technology and lifelines.

There is a robust decision process via the funding panel which is chaired by the councillor responsible for Safer and Stronger. Each project is visited mid-term and an end of project report is provided to the panel and the Community Safety Partnership Executive.

## YMCA AWARDED £6,943 FROM CRIME REDUCTION FUNDING (CRF)

YMCA Awarded £6,943 from Crime Reduction Funding (CRF) to 'You Said We Did' which was a project to set up and run a youth club one night a week in the Freshney Ward of Grimsby where reports of youth anti-social behaviour were increasing.

The youth club set up on the Willows Estate as a result of requests by local community groups and schools in the area. It is regularly attended by at least 25 young people and is supported by the local community forum who have received regular reports on the club at their meetings and made donations of equipment to the club.

The local Councillor also supports the club with a donation from his ward councillor funding to purchase extra equipment and games.

The club is also attended by the Local asylum seekers group who support young people living in supported housing on the estate and who have very little opportunity to engage with the community due to language barriers.

Without the CRF start-up funding this club would never have happened.

## CASE STUDY

Fusion Boxing Grimsby were funded £5,000 from the Crime Reduction Fund for discretionary discounts/free places for financially disadvantaged young people to participate in sessions at the Boxing Club, where they may otherwise have not had the funds and equipment to attend and some development work on their website to make the club more easily accessible in a modern technological environment commonly used by young people.

The project started by offering some reduced fees for siblings and went on to become a free evening once a week for financially disadvantaged young. During the sessions the young people meet positive adult role models and learn life skills such as self-discipline and how to make positive health and wellbeing choices as well as engaging in physical fitness activities in an enjoyable environment with kit and equipment provided. The sessions have been over-subscribed and the club have continued to grow and fundraise to offer more free places, recognising what a life influencing effect they are having on their young attendees. The website provides links to social media sites but importantly offers an interactive 'chat' facility so that young members can have a typed conversation with staff at the club, which is another trusted place young members can turn to if they need support.

“Many thanks for attending our Council meeting last week and your attendance and honesty was appreciated and we’ll maintain an open dialogue.”

Carl Thomas, Clerk to Great Coates Village Council (regarding Katrina Goodhand dealing with issues regarding PCSOs and lack of police data)

“Thanks for your interest and help with this matter I will keep an eye on what happens. Thank you”

Steve Gilboy, APM Commercial and Immingham Town Councillor (regarding research and work by Katrina Goodhand on HGVs parking in residential areas)

## CITIZEN’S ADVICE NEL AWARDED £50,000 FROM CRIME REDUCTION FLEXI FUND

Citizen’s Advice NEL Awarded £50,000 from Crime Reduction Flexi fund for a two year project due to end 2020, to pay for a specialist support worker who could support victims of Domestic Abuse and their children through the benefits and other support processes.

The funded ‘Sharing Advice, Tackling Abuse’ project helped 81 victims between 1st November 2018 and 25th September 2019. The 81 victims presented a staggering 727 advice issues which averages 8.9 advices issues per person. This compares to 2.1 advice issues per person amongst their general client population. When they conceived the project they thought victims might present 4-5 issues per person. They operated 2 main outreaches: Women’s Aid & Blue Door. Each outreach is designed to support victims with advice and to work in partnership with domestic abuse workers to discuss and plan services and help those workers to provide advice to their own service users.

The 81 clients presented 234 welfare benefit; 96 Universal Credit; 94 discrimination & hate or gender based violence problems; 65 housing; 61 legal; 55 relationship problems; 49 debt problems; 18 community; 17 employment; 38 other problems.

The project has secured more than £150,000 new or additional income for victims of domestic abuse which enabled 81 victims during year one, to make choices or leave abusive relationships or to remain independent. Whilst we recognise abusive relationships are complex and ending such relationships can be equally complex, helping those who leave to be safe often requires partnership working, we also recognise that helping victims to be financially secure plays a significant part in them being supported through change. In addition this project is helping them with housing issues, access to legal help and advising about other advice needs such as Non Molestation Orders which is reducing the ongoing risk to victims of domestic abuse.

“The Humberside Police and Crime Commissioners Office team are a breath of fresh air in this community. The support I’ve received from them has been fantastic and Hull and Humberside are very fortunate to have them.”

Tommy Coyle, Box Clever



## EAST RIDING OF YORKSHIRE

DEBBIE FAGAN



### ENGAGING THE GEOGRAPHY

The East Riding of Yorkshire is a very diverse place with built up areas of industry to coastal tourist towns and rural villages separated by beautiful rolling countryside which, altogether, covers 930 square miles and accommodates a population of 338,000, the most of whom live in rural villages.

Having started in the role of Engagement Officer in the summer of 2017, I spent the first months getting to know the geography of the East Riding and contemplating the challenge of how to engage the broad range of communities consistently. This resulted in my decision to use the 155 Parish and 13 Town Councils who are the first consistent line of community representation across the East Riding.

The first step was to introduce the Police & Crime Commissioner to the Councillors which was done in Autumn 2018 through a programme of 'Meet the Commissioner' meetings across the East Riding to which all of the Town and Parish Councillors were invited. These sessions provided the opportunity for Councillors to raise their community safety concerns and express their views on current services to the Commissioner and for him to listen to them and explain how policing in Humberside was changing for the better.

The next Engagement step was to introduce an 'E Bulletin' which is an electronic newsletter sent to every Town and Parish Council on a quarterly basis keeping them up to date with news and community safety related events and advice and hopefully passing this on to their communities. The E Bulletin has proved to be very popular and is now an approach used by all four Engagement Officers across all areas of Humberside as a means of a low cost yet efficient communication channel.

A wide range of active engagement across the East Riding filled the year of 2018/19. This included talks to a wide range of special interest Groups such as Neighbourhood and Farm Watch Groups, Parents and Carers organisations as well as those for Older People and youth organisations across the East Riding.

Being on the ground enables me to understand the issues better and support as well as signpost individuals and organisations to the right channels such as funding, initiatives, events, training and services. I play an integral part in linking not just people with projects or projects with funding opportunities, but often agencies with each other. These relationships working collaboratively have resulted in a much more joined up approach in a time when resources are scarce. The benefits of this approach are already evident through the improved working of the East Riding Community Safety Partnership.

### COMMUNITY SAFETY PARTNERSHIP

I work very closely with the East Riding Community Safety Partnership (CSP) and have helped them to develop grant processes and to recruit a Strategic Review Officer to look at all aspects of CSP activity with the aim of identifying better ways of working together to improve community safety outcomes for the East Riding.

The Review Officer carried out an in-depth assessment of the CSP and Partners have been keen to see the report and put the recommendations into place.

The CSP are responsible for allocating funding for services and projects which contribute to reducing crime and disorder and enable communities to become more resilient. The independent nature of my role ensures that funding panels are making objective and informed decisions on where best to allocate the funding to deliver the maximum benefit to both individuals and to the wider communities of East Yorkshire.



## RURAL SAFETY

Since taking up my post I have worked with Humberside Police Wildlife, Rural and Heritage Crime Team to raise awareness of rural crime, in particular illegal Hare Coursing on farmland which causes a lot of costly damage. This activity sees groups of people, usually from outside the area, setting dogs loose to chase and catch hares across land. The chase is recorded and later used for gambling purposes. Hare Coursing occurs across the East Riding and season runs from September to March. It results in many isolated households feeling intimidated by those committing this rural crime. Public confidence in Humberside Police responding to and disrupting this activity was low. The work I did alongside the Wildlife Crime team to relay community concerns raised the profile of this problem and resulted in a different approach taken by Humberside Police in the 2018/19 Hare Coursing season. They allocated some funding for planned, dedicated patrols in addition to a specialist training programme for call takers, patrol officers and CPS Prosecutors plus the issue of some specialist equipment to operational officers. This approach had excellent results including:

- A 35% reduction in the number of reports of hare coursing related activity
- 21 dedicated days of action over the season
- 60% of incidents deployed
- 153 suspected Hare Coursers stopped by police and activity disrupted – this is 90 more than the previous season
- 58 Dispersal Notices served on them
- 70 Dogs scanned, 9 of which were seized and 3 rehomed
- Detailed mapping of activity completed allowing officers to pre-empt routes taken by offenders
- 26 persons reported for poaching related offences
- Humberside being in the top 3 forces nationally for the level of hare coursing related prosecutions
- And many more

Humberside Police and community groups such as Farm Watch and Neighbourhood Watch Groups are now working together successfully to combat this and many other aspects of wildlife, rural and heritage crime in the East Riding.

In March 2018, Humberside Police and the OPCC worked together to host the first Humber Rural Safety Conference which then led to the creation of a Rural Safety Advisory Panel consisting of residents and business communities from rural areas across Humberside alongside members of statutory organisations. The Panel are supported by me and the North Lincolnshire Engagement Officer, Claire Welford. The Panel were instrumental in lobbying for an improved response to illegal hare coursing, collaborating together and continuing to proactively develop their work in representing rural communities in all matters of rural safety with a range of agencies.

## CRIME STOPPERS

I represent the OPCC on the Crime Stoppers Humber Board which is the local branch of the national charity which receives actionable intelligence on criminal activity from anyone of any age whilst guaranteeing 100% anonymity. It was apparent that many people thought that Crime Stoppers charity was connected to the television programme Crime Watch which was taken off air with many assuming Crime Stoppers had ceased to be too but that is not the case. I, assisted by my three Engagement Officer colleagues, have co-ordinated a large scale promotion of Crime Stoppers across the four areas of Humberside by circulating posters and cards far and wide and using every opportunity to promote the scheme with residents and agencies. Crime Stoppers can be a very useful means for anyone to pass on information regarding criminal activity anonymously particularly in small, close knit communities.

“Debbie has always provided support to those she has worked with in a friendly, professional, manner and I look forward to continuing to work with her in the years ahead.”

Nigel Brignall - Manager of the Anti-Social Behaviour Team, East Riding of Yorkshire Council

## FUNDING

The decision made by the Commissioner to allocate funding through the CSPs has continued to deliver a marked change in the way applications are processed, assessed and funding is allocated ensuring it is used to address local issues and identified local needs whilst being used in line with the aims of the Police & Crime Plan.

The period from April 2018 to March 2019 has seen the East Riding CSP deliver a total grant approval of £665,961 across the four funding streams which are:

	2017/18 Carried forward	2018/19 OPCC Funding to CSP	2018/19 Total funds available	2018/19 allocated by CSP	Carried Forward for 2019/20 allocation
Core Grant	Nil	£311,740	£311,740	£311,740	Nil
Community Safety Grant (Partner Projects – up to 3 years)	£41,326	£207,826	£254,308	£214,315	£39,993
Crime Reduction Fund (Community Projects – 1 year)	(£1,374)	£103,875	£102,501	£102,501	Nil
Flexi Crime Reduction (Community Projects – 2 years)	£103,875	£69,250	£173,125	£37,405	£135,720

### CORE GRANT FUNDING

The annual funding aligns with the core grant paid in previous years. The East Riding CSP has approved Core Funding for 3 years to March 2020 to allow for consistency in service delivery by the following services:

- The Fairway Process, East Riding Council's Anti-Social Behaviour process.
- The East Riding Adult and Children's Safeguarding Boards.
- Positive Lifestyles, a council Sport, Play and Art Service.
- East Riding Council's Youth Offending Service.
- East Riding Council's Neighbourhood Watch Support Service.
- Council project for supporting children and young people who have experienced domestic abuse.

### COMMUNITY SAFETY GRANT

This funding aligns to the Phase 2 funding first allocated in 2017/18 for partner projects up to 3 years in length. 2018/19 has seen the CSP approve 3 further projects which are:

- Youth Coalition Support Service, ERVAS (East Riding Voluntary Action Service)
- N2PO, (Negative to Positive Outcomes) targeting those on the cusp of offending in Goole, GYA (Goole Youth Action)
- Not in Our Community – online service for those at risk of Child Exploitation (Tribune Trust)

## CRIME REDUCTION FUND

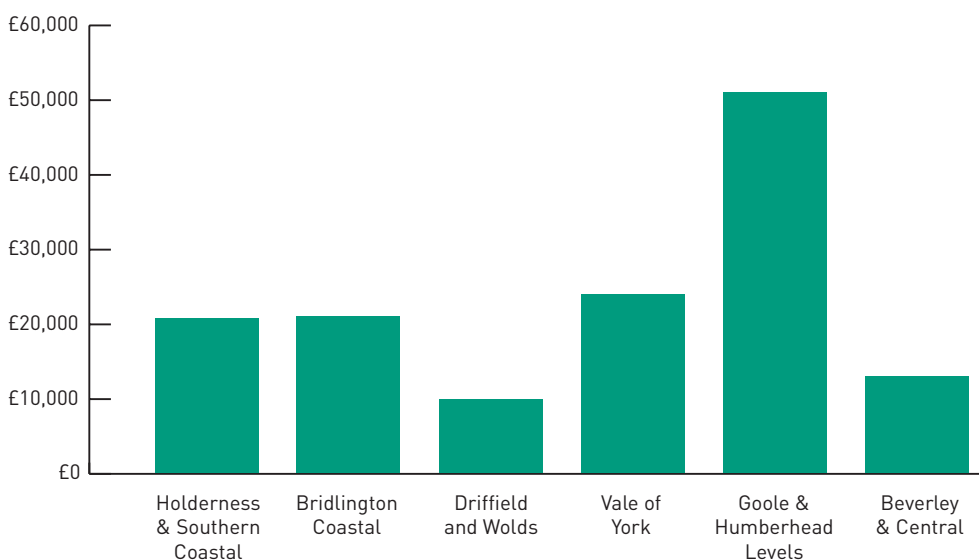
The East Riding Crime Reduction Fund has been established by the East Riding Community Safety Partnership, with funding provided by the Humberside Police and Crime Commissioner and aims to provide grants for projects that will ensure sustainable solutions to help reduce crime and anti-social behaviour in the East Riding of Yorkshire.

From 1 April 2018 and 31st March 2019, grants have been available of up to £10,000 through the annual fund and up to £20,000 through a Crime Reduction Flexi Fund for voluntary and community groups, registered charities and other types of not for profit organisation including parish and town councils provided that the project is for work outside their usual remit.

The fund is administered by Two Ridings Community Foundation. There is a straightforward online application process and guidance notes for applicants are also available on the website and the scheme has a dedicated page on the Two Ridings Community Foundation website <https://www.tworidingscf.org.uk/fund/east-riding-crime-reduction-fund/>.

## WHERE THE GRANTS WERE DISTRIBUTED

Funding distributed by area



During this funding period 20 grants have been awarded with a total value of £139,906. The distribution of grants by area is shown on the chart.

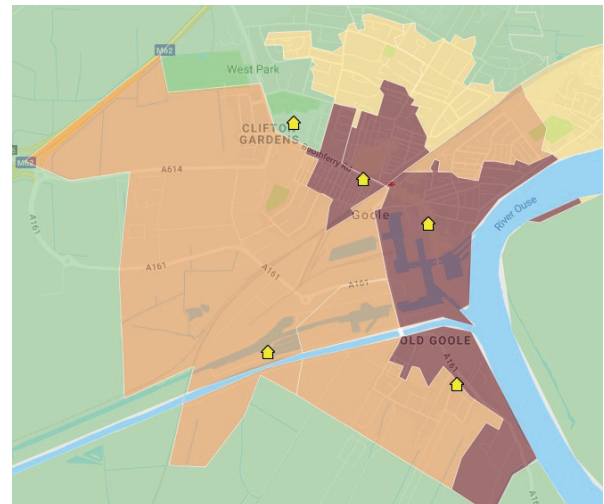
Applications to the scheme were required to meet at least one of the three aims contained in the Police & Crime Commissioner's Police and Crime Plan. Using the Police and Crime Plan alongside the knowledge of the East Riding Community Safety Partnership helped identify needs and opportunities.

The majority of grants have been made under Aim 1 of the plan to deliver increasingly self-sustaining and safe communities in the Humber area. There were 9 awards made across the Local Authority which aimed to reduce anti-social behaviour through providing regular diversionary activities for young people to engage in. In Snaith, Bridlington and Bubwith grants were awarded to small community groups that had a history of vandalism to purchase CCTV in order to reduce the future risk of this happening. The final award was made to a small neighbourhood watch group to run a series of events and provide materials to local residents on how to stay safe.

Five awards have been made under Aim 2 of the plan to build confidence in the agencies involved in creating safer communities including 4 projects to enable town and parish councils to upgrade CCTV equipment and support their partnerships with policing teams and 1 youth project that seeks to reduce anti-social behaviour and crime through consistent engagement with PCSOs, Local Authority figures and other partner agencies.

Two awards have been made under Aim 3 of the plan to provide services to victims and the most vulnerable that meet their needs, The Green Team were awarded a grant to support their engagement with older and vulnerable residents, ensuring they are signposted to appropriate services whilst also working closely with ex-offenders and people at risk of offending providing them with volunteer and job opportunities that they may not otherwise have. The second award was to The Hinge Centre allowing them to provide 1:1 support to vulnerable people and victims of crime.

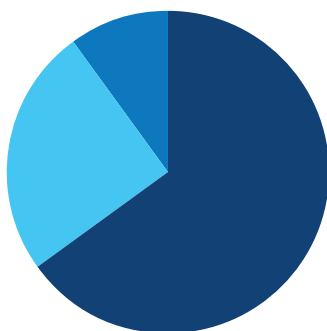
There were a number of grants awarded in Goole aimed at reducing anti-social behaviour as statistics and knowledge from the CSP showed this to be an issue. The map below shows the levels of anti-social behaviour between March 2018 and February 2019 and highlights that grants were awarded in those areas where the issue was more prominent.



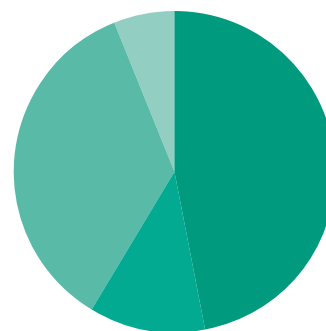
The colours on the map show anti-social behaviour 12 month total (rate per 1,000 population)

Showing all areas at LSDA level	
Green	0.0 to 6.6
Yellow	6.6 to 11.6
Orange	11.6 to 18.3
Red	18.3 to 30.3
Dark Red	30.3 to 900.2

The pie chart reflects the primary age range of participants supported through the East Riding Crime Reduction Fund. The majority of grants had a significant impact on people of all ages. This is evidenced in the case studies opposite.



- **AIM 1:** Deliver increasingly self-sustaining and safe communities in the Humber area.
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- All ages
- Children (5-12)
- Young People (13-18)
- Seniors (65+)

### CASE STUDY – HESSLE TOWN COUNCIL

Hessle Town Council were awarded £7,500 from the East Riding Crime Reduction Fund to update CCTV cameras to combat anti-social behaviour affecting residents and businesses within the area. Consequently the Police have been able to identify and prosecute two regular shop lifters. Following on from this project the Council have set up a local Youth Action group and hold a weekly Youth Club in Hessle. They continue to promote community cohesion and work towards maintaining Hessle as a safe and pleasant town.

### CASE STUDY – HULL FC COMMUNITY SPORTS AND EDUCATION FOUNDATION

When NH started with us he was disengaged and refused to come into the sessions without being enticed in by one or more members of staff. NH was very low level and lacked in self-confidence and social skills. NH has progressed through the programme, engaging in smaller groups with additional support and time to complete different qualifications. NH has gained the level 1 and 2 sport and employability as well as his functional skills qualifications. NH has adapted and shown great progress in both his academic work and his social skills. By being engaged in the project, the Foundation has helped NH by signposting him to the right outside agencies and helping to develop external relationships.

### CASE STUDY – HORNSEA TOWN COUNCIL

Hornsea Town Council, in collaboration with local youths, have successfully renovated a rundown skate park into a modern, safe, state of the art skate park thanks to a grant of £10,000 from the East Riding Crime Reduction fund. Since its opening in Hall Garth Park the facility has hosted competitions and successfully provided free access to users of all ages. The Hornsea Youth Club now boasts 140 members and a skate park user group has been formed to maintain and protect the attraction. Alongside benefitting the young people who use the skate park, neighbouring residents have seen a reduction in noise levels and vandalism has decreased enormously.

### PREVIOUSLY AWARDED GRANTS

In the previous reporting period, 25th June 2017 - 31st March 2018, there were 13 grants awarded with a total value of £93,487.40.

Grants awarded in the previous financial year have been reported on with groups supporting around 3,000 people directly (this is excluding the number of beneficiaries relating to CCTV applications). This increases significantly when taking in to account the in-direct beneficiaries; those that may have been affected by anti-social behaviour or those that feel safer due to the CCTV.





## HULL MATT WRIGHT



Kingston upon Hull is located towards the east coast of England, and sits on the north bank of the Humber estuary, some 25 miles from the North Sea. Compact and highly urbanised, with a population of 260,240 (Office for National Statistics - 2016), Hull is the most densely populated local authority in the Yorkshire and Humber region.

The city has been through and continues to experience rapid, major social changes as its population becomes increasingly diverse. In recent years the city has been transformed through exciting developments including the KC Stadium, The Deep, the BBC Centre at Queen's Court and the transport interchange. The physical landscape is continuing to change, underpinned by renovation schemes enabled by Hull's City of Culture status creating an attractive and vibrant city.



### ENGAGING IN HULL

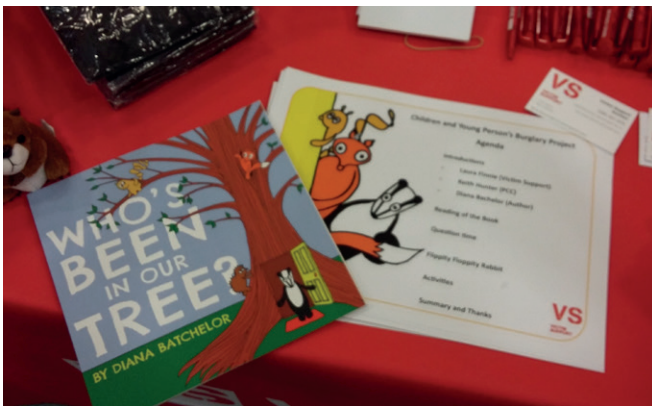
I am now well embedded within the city and work with various strategic, operational and working groups ensuring that all communities' voices are heard in the process of creating a safer Hull. Vital to creating a safer city is the Hull Community Safety Partnership which has a strategy, delivery plan and performance framework that identifies and responds to localised challenges in the area. Their work focuses on its main aims of: reducing domestic abuse and violent behaviour, reducing offending and re-offending, supporting victims and vulnerable people and communities, and tackling substance misuse.

A key part of delivering the Police and Crime Plan is creating more empowered and engaged residents and communities, who are listened to and given the opportunity to shape local delivery and solutions. My role has played an active part in ensuring that ward community safety priorities are reflective of the needs of neighbourhoods by instigating a review and refresh of the Common Tasking Process. This has led to a new process that takes into account residents' concerns and aspirations for an area, as well as partnership reporting data, in identifying what local practitioners work on within communities. Utilising OPCC funding the CSP were able to fund a dedicated job role to manage this process. Furthermore, community priorities have been invested in with: a Selecta DNA pilot equipping Neighbourhood Policing Teams with an innovative tool to address nuisance motorcycle use; and investment in environmental work and diversionary activity in a number of hotspot locations to address criminality and ASB.

The OPCC has had a very visible presence in the community through my role and I make myself available to attend events such as community fun days, resident group and Neighbourhood Watch meetings, as well as giving talks to service users at various voluntary community sector organisations. This is helping to raise awareness not only of the Police and Crime Commissioner's role, but also the valuable work the services commissioned by the OPCC deliver and the work of the CSP partners and other agencies in tackling criminality, ASB and victimisation. The



Hull Engagers Network – developed by me – has created a platform for over 50 teams from the statutory and voluntary sectors that provides a mechanism to engage more effectively and share what they are being told by the community, greater reach through sharing of messages/campaign/marketing support, increased opportunities to share each other’s work and activity at events, and maximising opportunities to access training, funding and deliver joint initiatives. This work is undoubtedly increasing confidence in the partner agencies who are making communities safer.



Hull has a diverse community and over the last year I attended key community events, gave presentations and spoke to attendees about the work undertaken by those involved in community safety. This ensures community members are aware of services, that they meet their needs and builds confidence in agencies. In February, child victims of burglary started to receive increased support following the launch of a Who’s In My Tree book, which is a unique partnership between Victim Support, Hull Library Service and the Police. I have also supported operational activity, for instance, in areas of perceived under-reporting and worked with partners to support some of the most vulnerable in the city such as the homeless through the Improving Outcomes group and as part of the police’s Hull Independent Advisory Group.

Through this regular engagement and CSP investment in services for domestic abuse victims, homelessness support, tackling kerb crawling, interventions to address substance misuse, and knife crime and associated child criminal/sexual exploitation, it is evident that all agencies are working effectively to support victims and to ensure vulnerable groups and communities are supported.

In Hull in 2019/20, I plan further work to increase the voice and influence of younger people in shaping local delivery, working with partners to the profile of the CSP and the work it delivers, and develop a new partnership to address scams especially targeted at the elderly. This activity and others plans will ensure that Hull continues to deliver against the Police and Crime Plan.

### A HEALTHY PARTNERSHIP – EFFECTIVE PARTNERSHIP – INVESTMENT: TIME ONLY

Nationally there is an increased focus on delivering a public health approach to policing and focusing on the root causes of criminality and victimisation as part of a holistic community wide approach. Locally I have been at the forefront of developing a strong partnership with health organisations – including Hull CCG, CHCP and the Council Public Health Team – and working closely with them on Playing Out, Talking Table, Time to Change, social prescribing, and substance misuse campaigns.

Playing Out is helping to create more cohesive and resilient communities who have greater confidence in community safety practitioners. The OPCC actively supported the Hull Hopscotch awareness campaign too. Others are addressing issues with mental health and aiding those in distress get support more effectively and also signposting emergency service repeat callers to social activities rather than blue light services because they are reaching crisis. By working with Renew in the city, I have been able to increase awareness in the services both in the community and at a practitioner level, whilst identifying further opportunities to deliver more effectively. They are also a 2020 Health Champion with the Hull CCG which is a network which work together to promote a healthier Hull and has worked with the OPCC to increase focus on health and well-being within the organisation.



## FUNDING

The Commissioner has designated the allocation of funding to local Community Safety Partnerships (CSPs) ensuring a more local and joined-up approach across agencies and communities to reducing crime and disorder.

The decision made by the Commissioner to allocate funding through the CSPs has delivered a marked change in the way applications are processed and assessed. Funding is allocated to address local issues and identified local needs whilst being used in line with the aims of the Police and Crime Plan.

The period from April 2018 – March 2019 has seen the Hull CSP deliver a total grant approval of £467,549 across the three funding streams which are:

2018/19	OPCC Funding to CSP	2018/19 Allocated by CSP	For 2019/20 allocation
Core Grant (Partner Core services – 1 year)	£350,549	£350,549	£350,549
Community Safety Grant (Partner Projects – up to 3 years)	£584,248	£52,341	£531,906
Crime Reduction Fund (Community Projects - 1 year)	£117,000	£117,000	£117,000
Flexi Crime Reduction Fund (Community Projects – up to 3 years)	£113,558	Carried forward and included as part of 19/20 budget	£113,558

An additional £72,500 of funding has also been made available to the Hull Community Safety Partnership for 2019/20. The details are below:

2019/20	OPCC Funding to CSP
Core Grant – Ring-fenced for CSP Business Manager Role	£50,000
Early Intervention Youth Fund – Central Ward	£12,500
Early Intervention Youth Fund – Beverley Road Corridor Project	£10,000

### CORE GRANT FUNDING (PARTNERS CORE SERVICES – 1 YEAR)

The Core Funding agreed by Hull CSP includes some services that previously received OPCC funding prior to the new arrangements in 2017/18. In Hull, the funding for 2018/19 has contributed funding to:

- Hull Youth Justice Service.
- Community Safety Partnership Staff Resource to support with administration and performance reporting.
- Domestic Abuse Practitioner within the Early Help and Safeguarding Hub.
- A motorcycle Selecta DNA pilot.
- A Victim Support ASB Victim Champion.
- A domestic abuse 'Adult, Young People and Children's Recovery Tool Kit'.
- Contribution to the HullBid Radio System.
- Pause Programme to support women who have had children taken to care.
- Common Tasking Coordinator
- Inside Out Prison Project.
- Brackley Park improvements (community priority).
- Gower Park and Stonebridge Playing Fields improvements (community priorities).
- Sex trade operation (community priorities).
- Community Safety Partnership response fund.



## COMMUNITY SAFETY GRANT (PARTNER PROJECTS UP TO 3 YEARS - PHASE 2 FUNDING)

In the financial year 2017/18, the CSP was allocated £350,549 by the Commissioner to fund projects over 12 months in length. The following was approved for three years' funding from the flexible grant allocation:

- Not in Our Community - a campaign to raise awareness of child sexual and criminal exploitation – 3 years' worth of funding

## CRIME REDUCTION FUND (COMMUNITY PROJECTS - 1 YEAR)

This fund is administered by the Hull Community Safety Partnership. The fund opens for applications four times a year with decisions on the allocation of funding made at a funding panel meeting made up of a minimum of three CSP members. The panel assessed the applications against the delivery of Hull Community Safety Partnerships priorities and Police and Crime Plan April 2017 to March 2021.

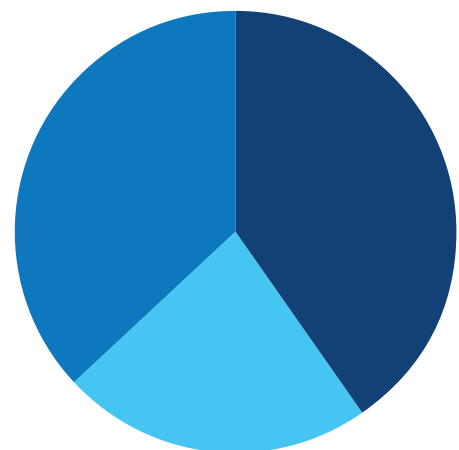
During the funding period 15 grants from the CRF 1 were awarded with a total value of £117,000.00. In total there were 42 applications for this funding.

The CSP were also allocated an additional £117,000 by the Commissioner for the financial year of 2017/18 to fund projects over 12 months in length and has recently come to the end of its 2 year funding period.

The following graph shows the distribution of projects across Hull (please note 1 project covers two specific locations):



The following pie chart shows the distribution of all the Crime Reduction Fund Grants across the three Police and Crime Plan aims (please note that the projects often meet multiple aims).



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The majority of grants have been made under Aim 1 of the plan - to deliver increasingly self-sustaining and safe communities in the Humber area. These included funding two projects to provide diversionary activities for young people to reduce anti-social behaviour. One was from St Michaels Youth Club to increase provision of activity on a Friday night on Orchard Park Estate, while the other was from Hull & District Anglers Association to provide free fishing for young people at their Willows and Oak Road Pond sites.

Four further projects under this aim focused on target hardening including: a small contribution to Wymersley Gating scheme to reduce burglaries, Probe providing crime prevention surveys and fitting security products to the homes of victims of crime and the vulnerable, the erection of CCTV at St Hilda's Church which is used as a community hub for activity in the community but has historically been targeted by criminality and anti-social behaviour, and Age UK Hull providing Mobility Aid Alarms and training to increase self-confidence for members of the public who are fearful of leaving their homes.

### **HULL AND EAST RIDING ANGLERS ASSOCIATION – YOUNG PEOPLE AT OAK ROAD FISHING POND (INVESTMENT £10,785)**



### **GROUNDWORK – WELSTED STREET COMMUNITY DEVELOPMENT (INVESTMENT £4,550)**

#### **ROOTED IN HULL WORKING WITH THE PAUSE PROJECT – NEW SHELTER (INVESTMENT £5,060)**

The Neighbourhood Networks project also helped to build confidence in the agencies involved in creating safer communities through their communications channels, events and projects.

The final project under Aim 1 was a one-off payment for a shelter at the Rooted in Hull. This inner-city farm works with offenders, homeless, vulnerable members of the community and young people (to name a few) and the shelter will ensure the site can be used all year around.

Two awards were made under Aim 2 of the plan to build confidence in the agencies involved in creating safer communities. The first was Groundwork to deliver Community Development events on Welsted Street where survey work had identified real concerns about criminality and a lack of trust in community safety partners. To tackle this community activities and engagement were funded including sports and music outreach, play sessions, graffiti art and litter picks.



## TOGETHER WOMEN'S PROJECT – ACE RECOVERY TRAINING (INVESTMENT £6,795)

Six awards have been made under Aim 3 of the plan to provide services to victims and the most vulnerable that meet their needs. One was a small contribution to Hull Pride to pay for British Sign Language at the event so messages were accessible to everyone.

Four were for bespoke services aimed at specific service users to reduce offending/victimisation including: Together Women Project (TWP) trialling an Adverse Childhood Experience (ACE) Recovery training for its service users, Humbercare providing stable accommodation to offenders to reduce re-offending, Hull Homeless Community Project providing a drop-in service for homeless women where they can access support with domestic abuse/slavery/other dangers, and Musical Truths running support music sessions with substance users and offenders to improve their self-worth and divert them from crime.



## RICH FOUNDATION – NO MORE KNIVES ROADSHOW (INVESTMENT £20,000)

The final award under Aim 3 was to the Rich Foundation to deliver the No More Knives School presentation to 13 secondary school in Hull and a celebration event at Bonus Arena. During the two week roadshow the team from Rich Foundation, Humberside Police (through Rich Whelan) and local music acts presented and performed to over 10,000 young people on the dangers of carrying knives. The excellent feedback of this roadshow led to it being included in the OPCC as part of its successful Early Intervention Youth Fund application.



“

“We have an award winning housing strategy and regeneration service and a key to our success is partnership working. The commitment to this way of working by Matt at the OPCC assists us in rebuilding and rejuvenating communities; helping to bring agencies together to achieve far more than we could do individually. Matt has been leading the way in joined up working and networking creating relationships that are a valuable asset to the city and our work.”

Carron York - Hull City Council  
Housing Strategy & Development

“Over the last 12 months, Matt has worked to develop a relationship with the DWP - Hull Jobcentre. By tapping in to his links with community stakeholders, I have been able to increase local awareness of Jobcentre services and increase my network of partner organisations in the City - This has been extremely useful.”

Paul Birtch - Partnerships  
Manager at Hull Job Centre Plus

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**HUMBERSIDE**  
POLICE & CRIME  
COMMISSIONER



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